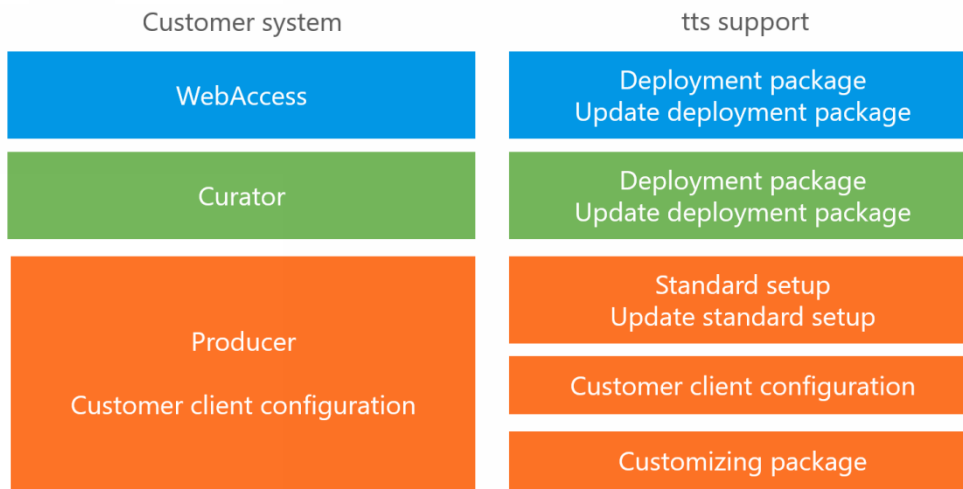


Installation and update packages

This documentation will explain the various installation and update packages in tts performance suite, while also revealing the differences between the configurations.

tts performance suite: Installation and update



tts knowledge matters.

The following deployment and installation packages are available for tts performance suite:

- Deployment package and update deployment package - WebAccess
This is made available by tts Support, and installed and maintained on-site at the customer's premises by a tts Professional Services Consultant.
- Deployment package and update deployment package - Curator
This is made available by tts Support, and installed and maintained on-site at the customer's premises by a tts Professional Services Consultant.
- Standard setup and update standard setup for the tts performance suite Producer
The standard setup and update standard setup includes the tts performance suite standard product and the customer configuration. The installation routine is provided by tts Support.
- Customer configuration - Producer
The customer configuration includes the customer-specific modifications to the client, particularly templates, document templates etc.
- Customizing package
The customizing package includes modifications to the customizing for the client's customer configuration.

1 Configuration - Producer (Client)

Transport formats are available for the maintenance and servicing of the **customer configuration**. The **customizing package** (ttcfg file) contains the entire client configuration and specifically consists of:

- Global templates and global document templates
- The customer-specific Player customizing (e-learning) and HTML documentation (style sheets)
- Documentation templates (XSLT) for transforming the e-learning and documentation
- Customer-specific configuration settings for the tt knowledge force client, such as the configuration for using a text-to-speech engine
- A local license file (if available)

This format is for transporting the customer configuration to a tts Professional Services Consultant in order to introduce modifications (in the event that these modifications are not made by the customer themselves), or to tts Support for the purpose of error evaluation. Once the adaptation has been made, the ttcfg file can be re-imported back into the client.

The tts performance suite Curator is available for **distributing the customer configuration** to the author's workstation. It includes a distribution layer for the client's customer configuration. This is automatically transferred to the author's workstation (Producer) upon logging on to the Curator whenever there is no up-to-date configuration on the client. This distribution mechanism ensures that all clients are working with an up-to-date configuration.

To update the customer configuration on the Curator, it can be checked out for editing – e.g. when global templates are to be added or modified. Checking out the customer configuration requires the right to maintain global templates (author role). If these changes are to be introduced by a tts Professional Services Consultant, it's possible to export and subsequently re-import the configuration (see above). The customizing package should be imported if the customer configuration needs updating. To perform this import, the user also needs to have the right to maintain global templates (author role).

2 Configuration - Curator (Server)

Various levels are available for configuring the tts performance suite Curator. The **Administration view** (requires a special author role authorization) can be used to introduce settings regarding elements such as the document types, process model and user maintenance.

All other settings for the server configuration are made via the **configuration files**. These modifications are carried out by a tts Professional Services Consultant.