



In the Moment of Need.

# Added Value Pack

tts performance suite 2024r2  
All highlights at a glance!

Date: October 2024



# Added Value Pack

## tts performance suite 2024

On the following slides you will learn about the **highlights of the tts performance suite 2024r2**, which you will benefit from when you update your current version.

For a better overview we group the highlights of older tts performance suite versions in the categories **Performance Support**, **Content Creation** and **Technical Improvements & Support**.



# Important Information: Update & IT Security

## How regular software updates can protect you

From time to time, companies are threatened by IT security vulnerabilities. Through this gap, it is possible for third parties to gain unauthorised access to internal company networks and cause damage, e.g., through data misuse. This is not a marginal phenomenon - in fact, this IT security vulnerability is estimated to affect **almost one third of all web servers worldwide!** Commercial enterprises and public authorities are equally affected. So don't take any risks when it comes to your IT security!

The good news: security holes can be closed by updating the affected software. It is crucial that the security measures are implemented quickly and regularly by updating. Therefore, we recommend all our customers to regularly update their tts performance suite to prevent damaging cyberattacks.

We release two new versions of our tts performance suite every year, which contain new functions and performance improvements as well as security-relevant updates. In case of an emergency, we deliver patches **for the currently supported versions** of the tts performance suite (currently: **2024r2, 2024 and 2023r2**), which are of course immediately implemented by us for our cloud customers.

We therefore recommend that you **always keep your tts performance suite up to date**, so that you can use our software in line with the latest IT security standards and do not take any risks.

**If you are still using a version 2023r2 or older, an update is even more urgently recommended.**

# LinkedIn tts performance suite UserGroup

Join our community now!

**Scan the QR code now and become part of our LinkedIn community!**

Discuss all your unresolved questions, topics and ideas relating to tts performance suite 2024r2.

Share your most compelling questions, concerns and ideas with other customers and in-house experts in our LinkedIn UserGroup.

Join this lively community and actively shape the future of the tts performance suite!



# New in tts performance suite 2024r2

Highlights

# Performance Support

## QuickAccess - A new, intuitive design

2024r2

**With the adapted design, you can find relevant content quickly and reduce interruptions in your workflow.**

The new burger menu enables a targeted selection of processes, topics and courses. By selecting user roles, the results are additionally filtered to ensure maximum relevance. The menu also offers new buttons for quickly forwarding content.

The QuickAccess search bar is now permanently available for faster navigation in the process and topic view.

Furthermore, content in QuickAccess can now be opened intuitively across the entire click area, providing easy access to relevant information.



# Performance Support

## QuickAccess - Optimized visualization of processes and topics

2024r2

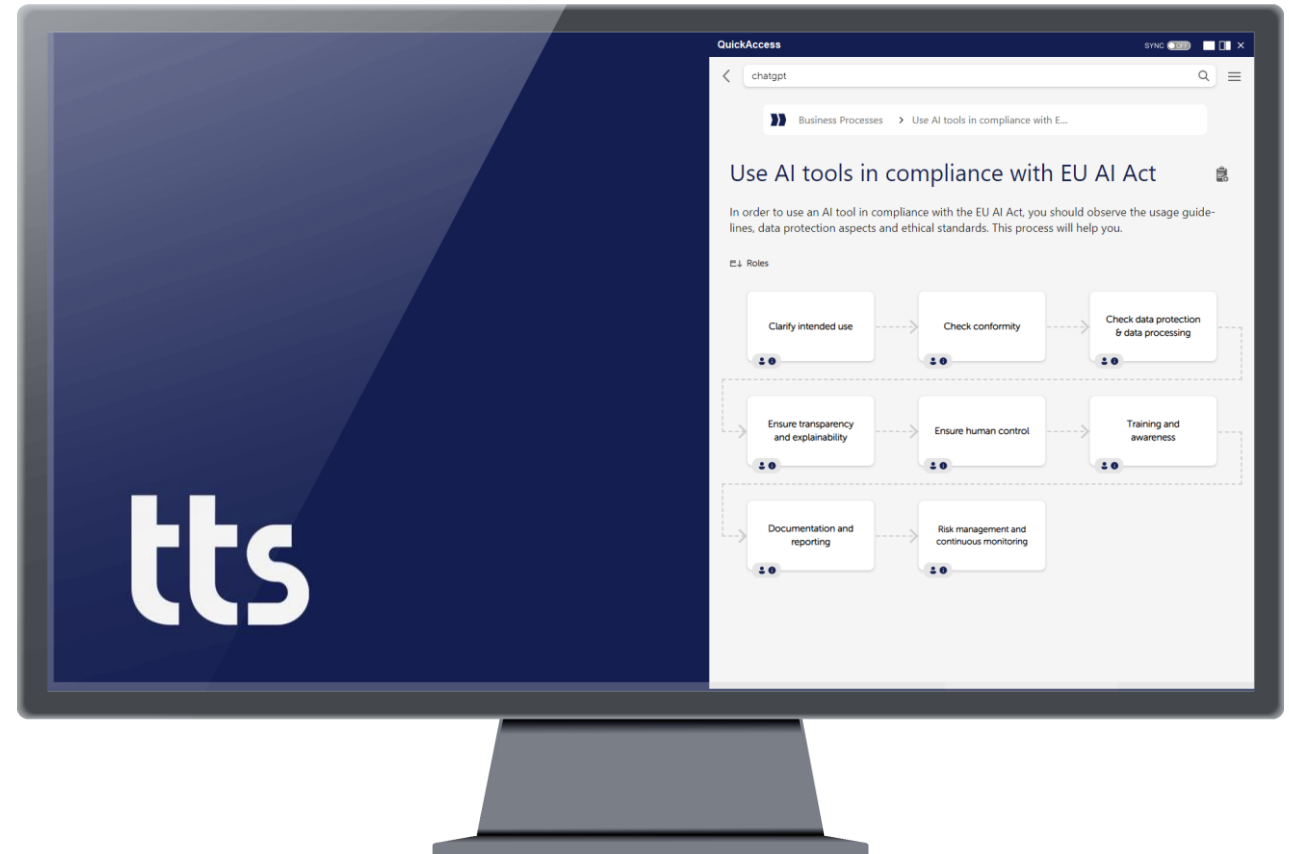
**The improved navigation allows you to maintain clarity and navigate processes and topics even more efficiently.**

The breadcrumb element can be fully expanded in an optimized view on all display widths.

The improved back button also ensures consistent navigation.

Regardless of how process or topic steps were called up, this button always takes you back one step.

Within wider process views, multi-step process chains are also transformed into clear workflows..



# Technical Improvements & Support

## QuickAccess / WebAccess - Uniform hyperlinking

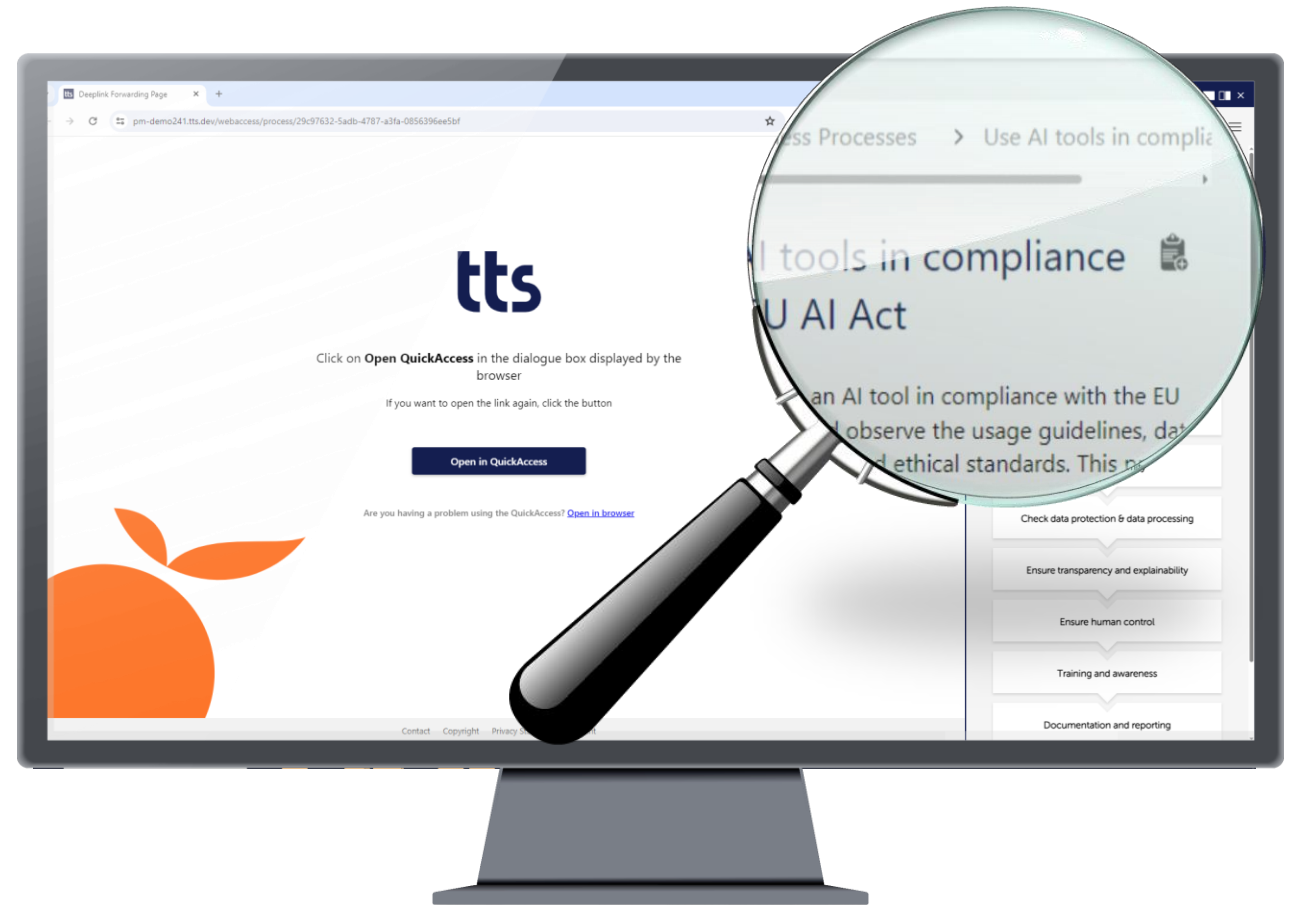
2024r2

**New link formats simplify the creation of links and forwarding of information to colleagues.**

Hyperlinks are now consistently created in https format throughout the tts performance suite. You will find the corresponding buttons in the new burger menu in QuickAccess.

Hyperlinks to QuickAccess content will automatically open in QuickAccess via redirect after one-time activation. Accessing content in WebAccess remains unchanged.

Employees can now conveniently access the desired content using a smartphone, laptop, PC or handheld device.





# Content Creation

## Creator - New Timeline template

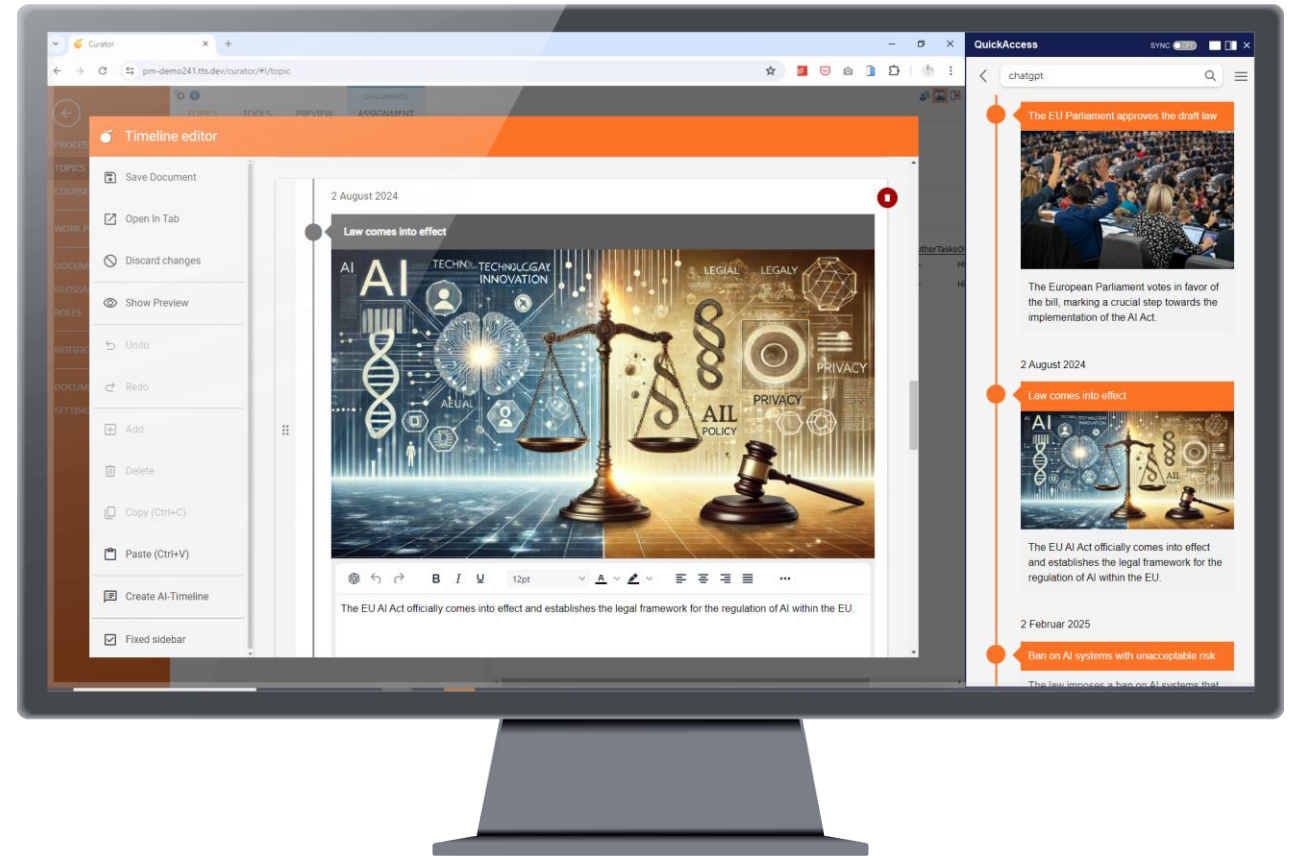
2024r2

**Easily create timelines, histories and linear or scheduled processes in a more concise manner.**

The timeline template enables you to present timelines and linear processes in an appealing way.

In the step list-like template, you can add time frames, milestones, captions, formatted Rich Text and images.

Additionally, hyperlinks can be inserted within the Rich Text to provide a comprehensive overview.



# Content Creation

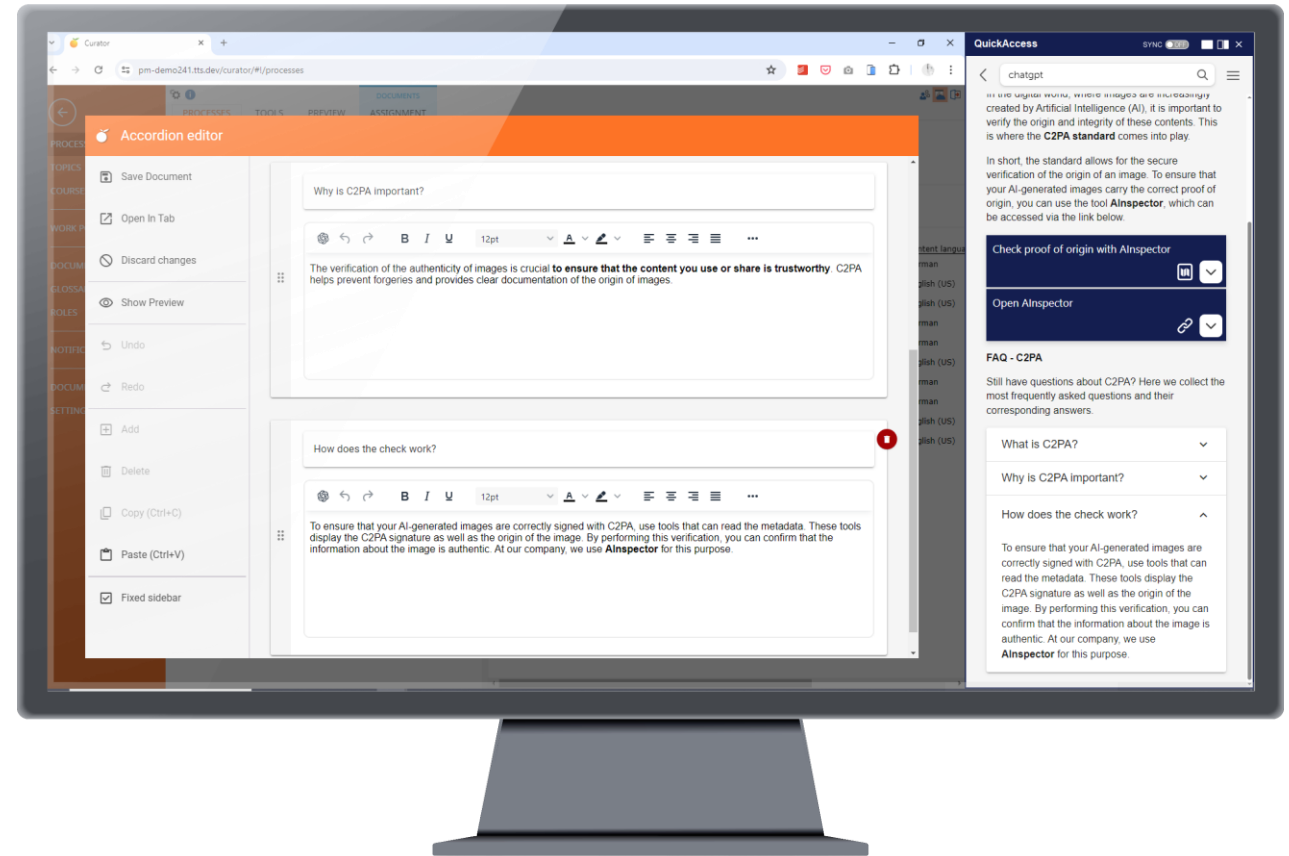
## Creator - New Accordion template

2024r2

**Create FAQs, definitions and more extensive information in a user-friendly and appealing design.**

The accordion template facilitates a compact presentation of texts arranged underneath headings, where content can be expanded and collapsed as required. This feature is particularly useful for the creation of FAQs, as it enables users to access detailed answers to their respective questions.

In addition, the step list-like template provides the option of using Rich Text formatting to organize content under headings in a concise and compelling way.



# Content Creation

## Creator – New Listicle template

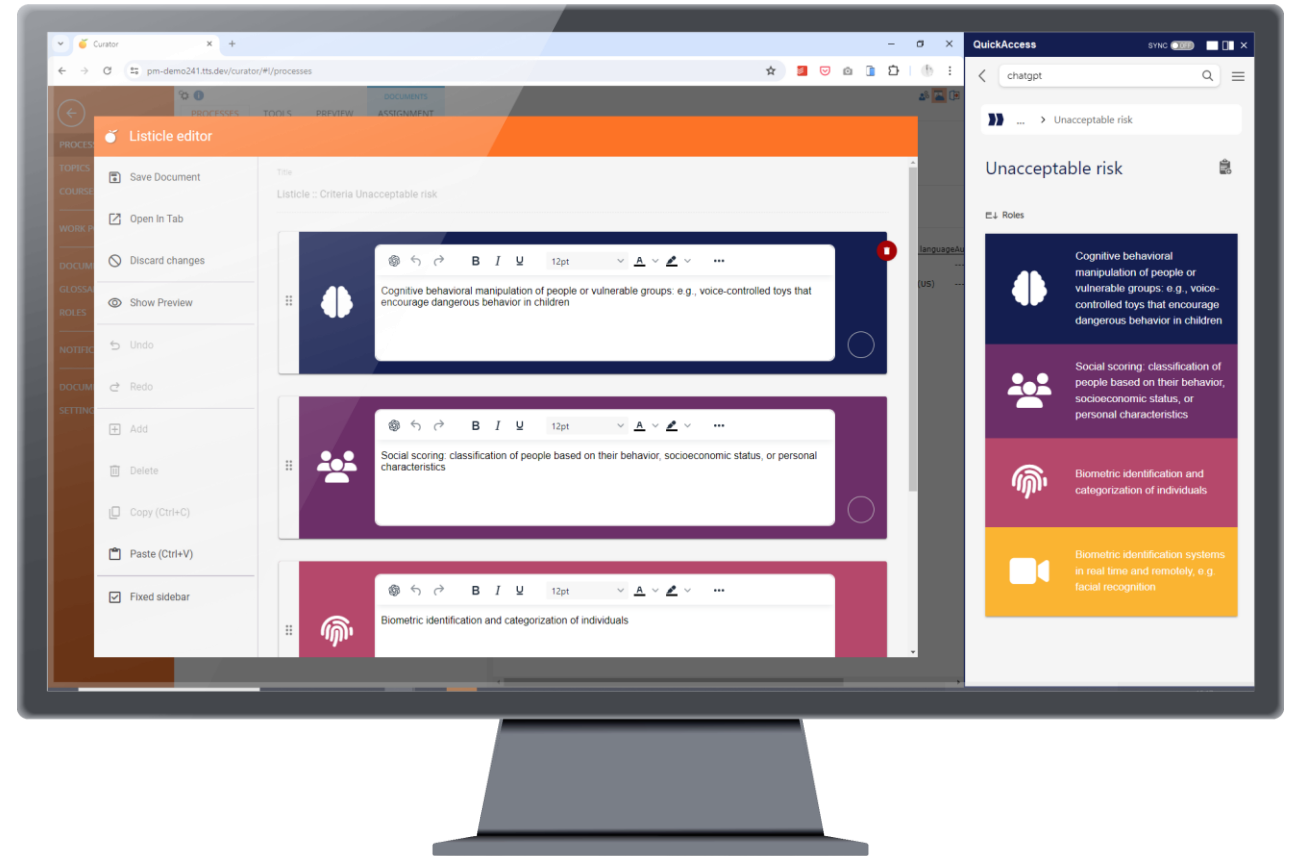
2024r2

**Optimize the visual presentation of enumerations to improve user comprehension and retention.**

The listicle template helps structure texts and listings using coherent icons.

This ensures that employees grasp complex issues faster and retain information for longer periods of time.

You can utilize colour coding and extensive icon libraries within the step list-like template to make longer bulleted lists visually appealing and easily accessible.



# Content Creation

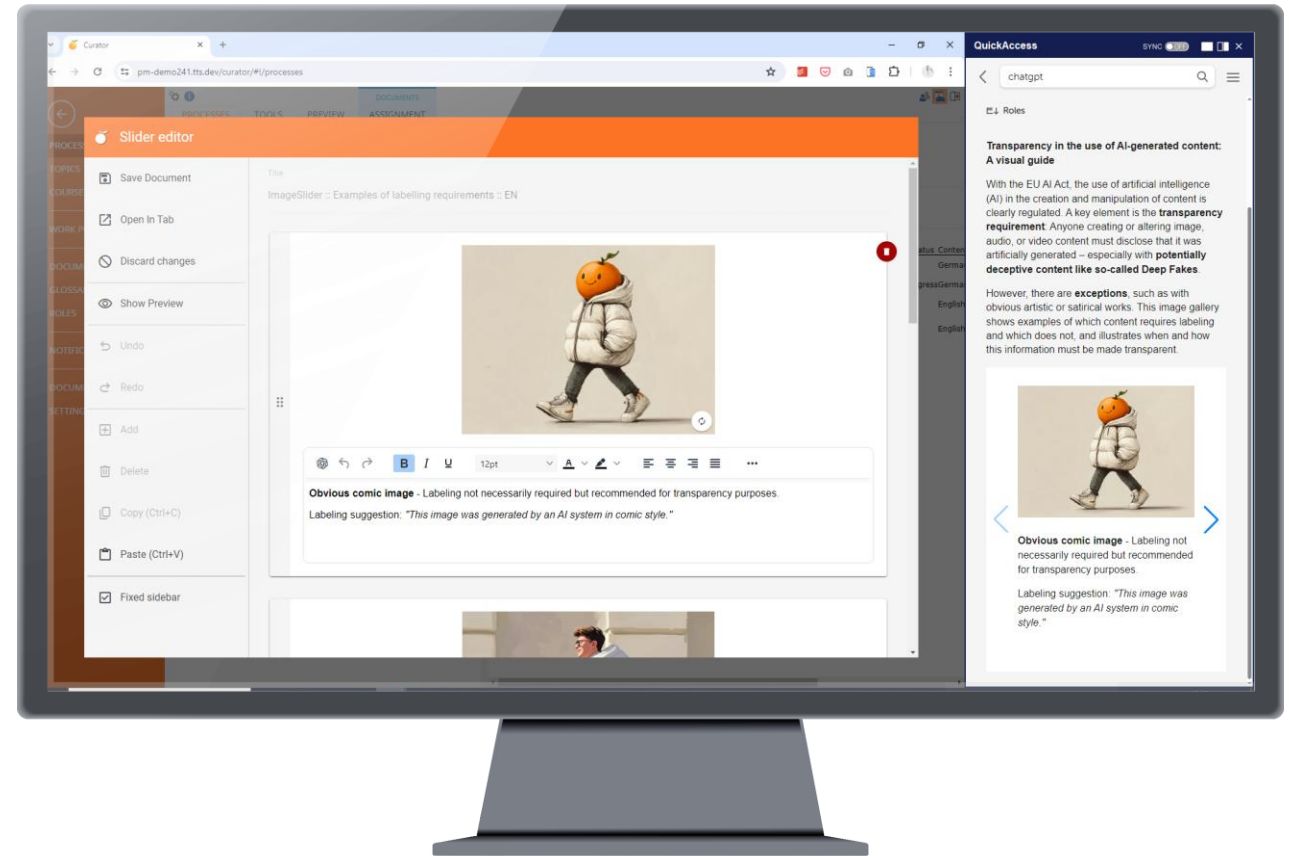
## Creator – New Slider template

2024r2

**Create illustrative examples of steps and tasks using the Slider template and enable flexible navigation.**

The Slider template allows you to display images alongside formatted rich text. This way, you can explain tasks clearly and provide visual examples and links to further topics or processes.

The responsive design ensures that the slider can be optimally displayed and intuitively operated on all devices.



# Content Creation

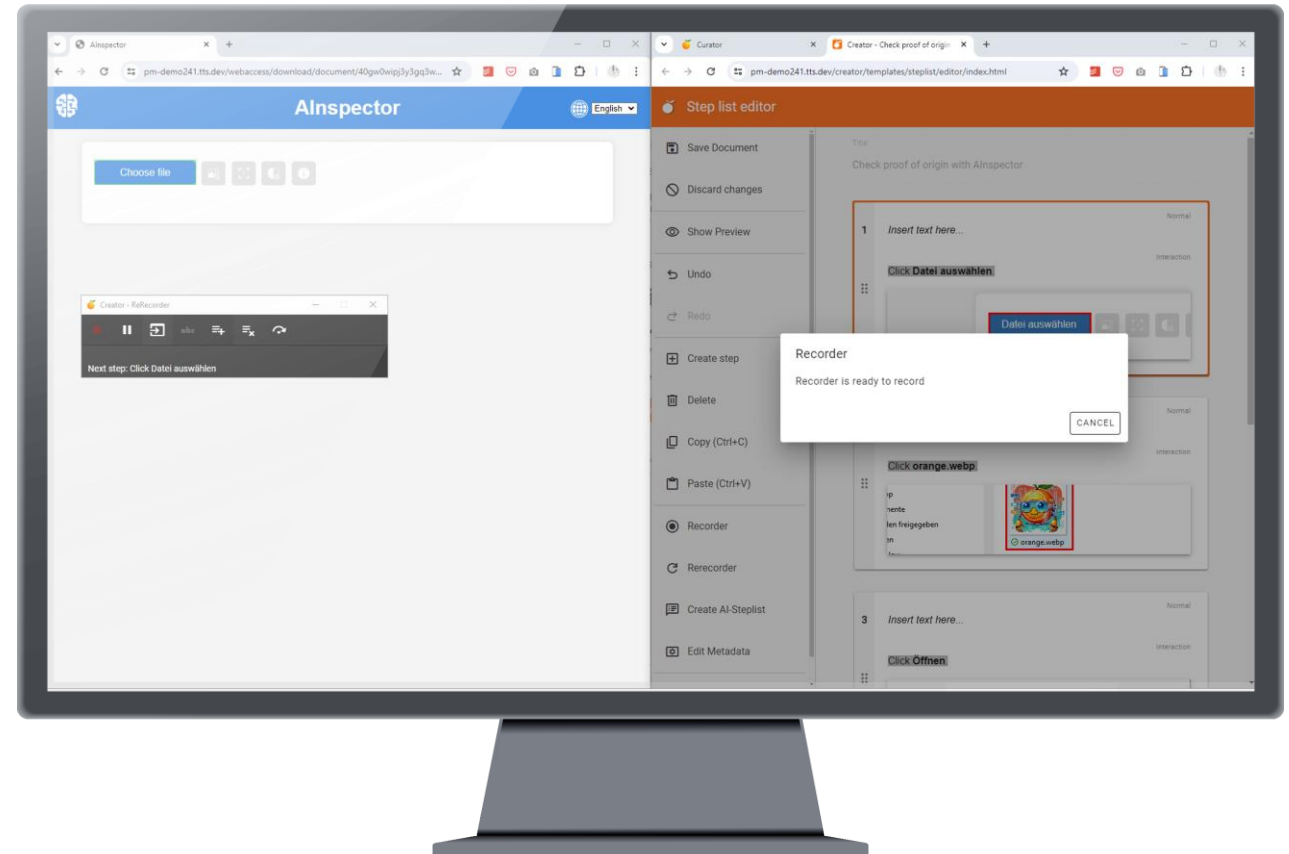
## Creator – ReRecording

**2024r2**

**Utilize the ReRecording feature to create linguistic and content-related variants of step lists directly in Creator.**

A ReRecording can now be conducted directly in Creator, which facilitates the fast and uncomplicated creation of localized step lists.

The Recorder will guide you through the corresponding application, regardless of the interface language, by highlighting required components. This considerably improves object recognition and accelerates the recording process.



# Performance Support

Push Notifications

# Performance Support

## WebAccess – Display content directly in process and topic view

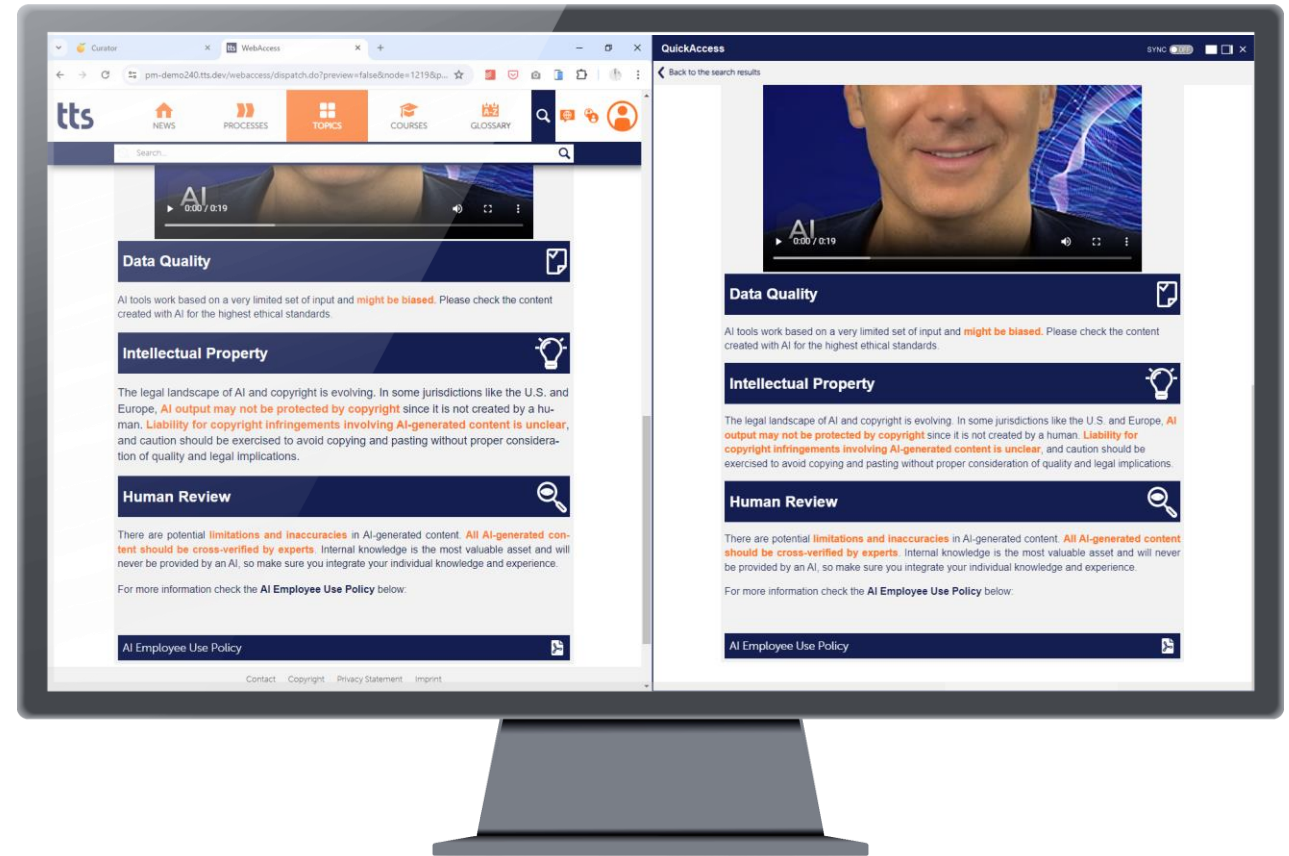
2024

Navigate between processes and topics efficiently and over different workplaces and devices.

This integration brings harmony to the presentation of your content, ensuring a consistent, uniform and user-friendly view.

Additionally, you can now preview content in the process view prior to review and release, allowing for a more efficient and intuitive editing experience. This allows authors to immediately view the end user perspective in different resolutions.

Users can access and follow processes easily over different devices and resolutions.



# Performance Support

## Resizing the QuickAccess window with one click

2023r2

**Business processes such as incident response chains can be created more comprehensively and at the same time more clearly with roles, infographics and expected results.**

Current tasks can as usual be viewed in half-screen mode, while QuickAccess is able to display processes with more details.

Videos and infographics as well as multi-step processes can be viewed in full-width vertical mode within QuickAccess.

By improving the docking function of QuickAccess on both sides of the screen or on different monitors, you can be sure to work undisturbed and efficient.

Texts and content are now wrapped in a defined width for better accessibility and readability.





# Content Creation

Creator & Producer

# Content Creation

## Creator – Optimization of the user interface

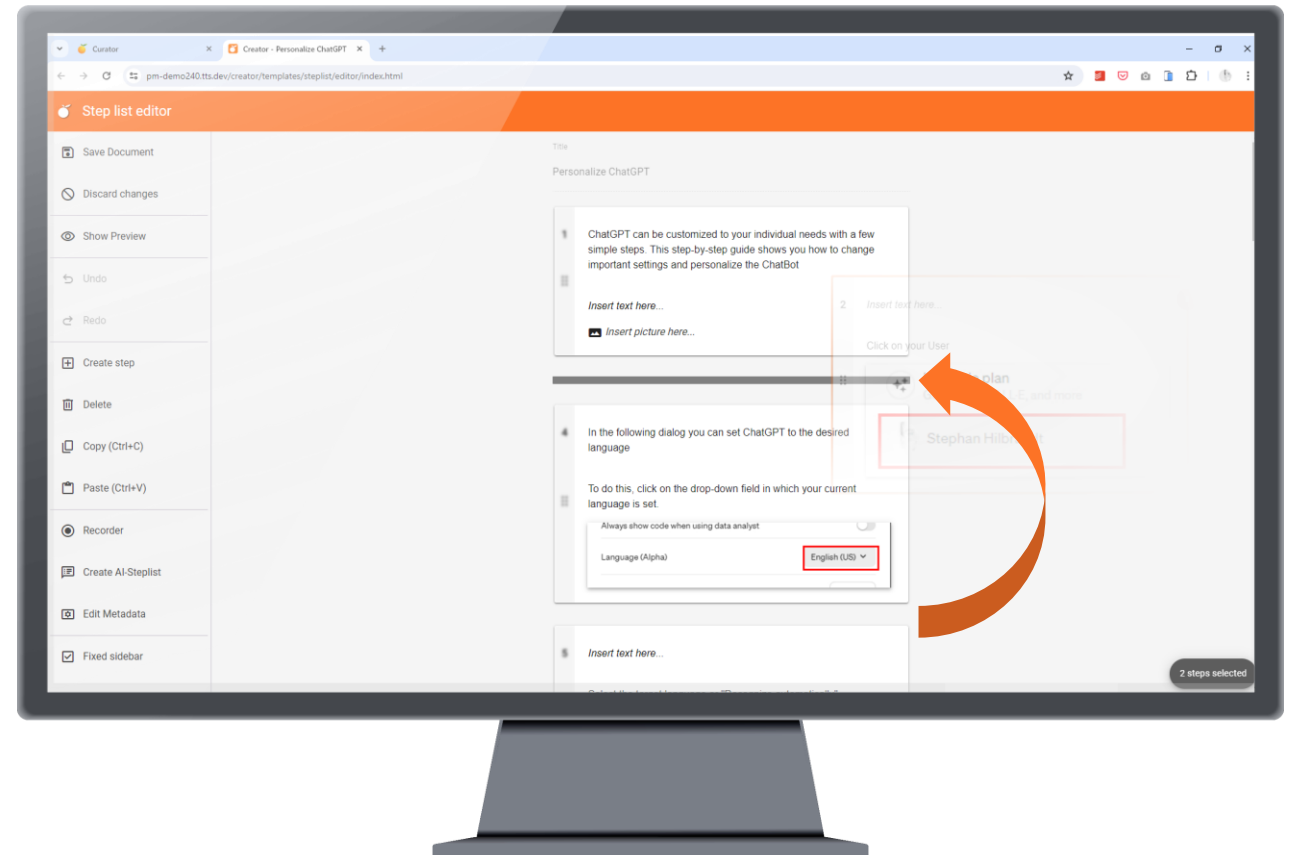
2024

**Create and Update step lists of applications or processes even more efficiently with our improved user interface.**

The updated design streamlines navigation with an intuitive layout that enhances usability and accessibility.

Updating step lists according to software updates, new regulations or process changes now takes less clicks, causing a higher accessibility and performance.

Tap the easier accessible button to add extra steps as necessary and effortlessly rearrange them with our new Drag & Drop feature.



# Content Creation

## QuickAccess/WebAccess – Define display of subtopics

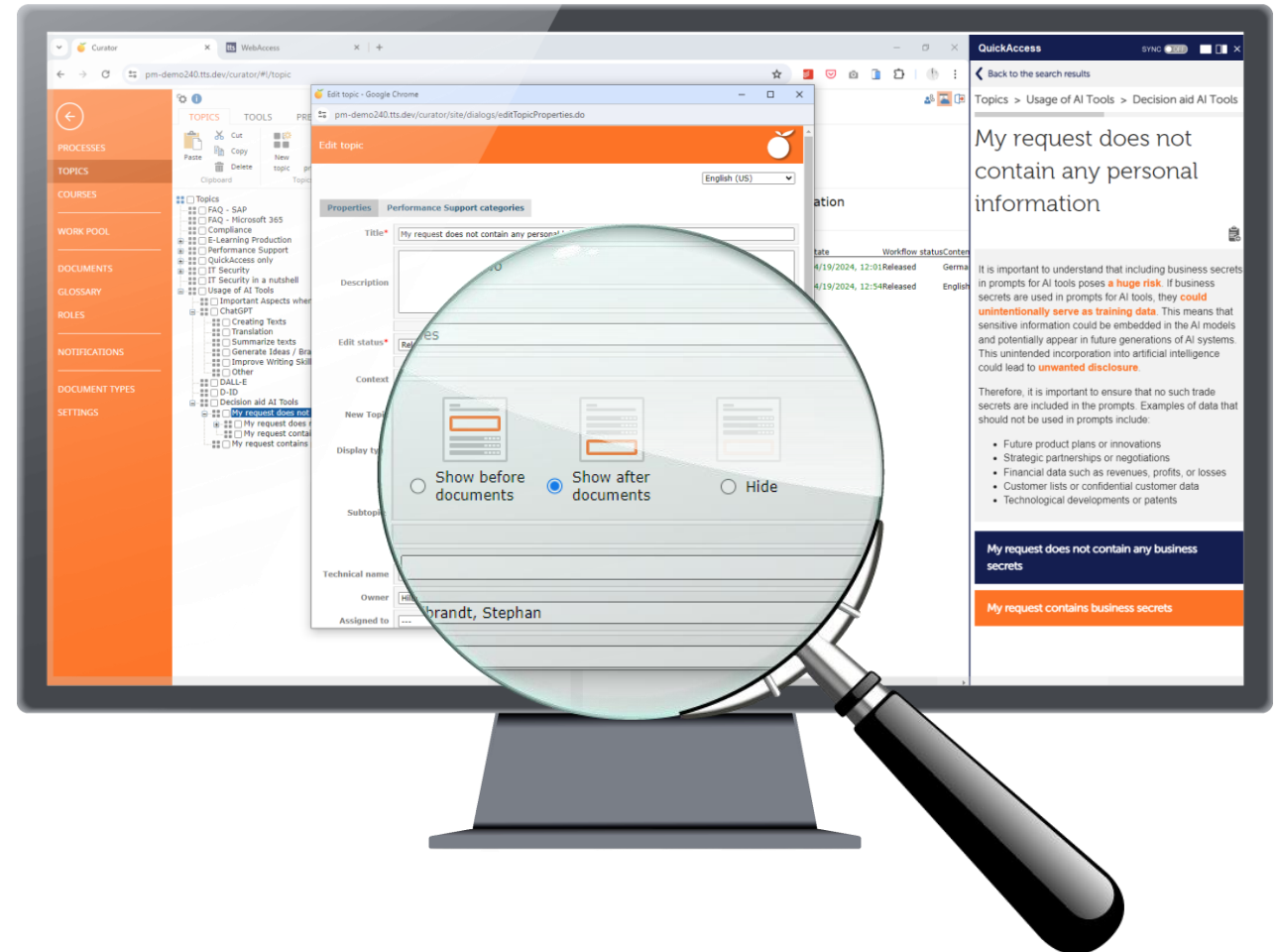
2024

**Increase compliance with regulations and complex processes, such as GDPR, using the new subtopics display option.**

Now, you can quickly present subsequent steps or topics after explaining the following content, enhancing accessibility and efficiency.

This functionality offers a simple replacement to the standard display method of utilizing ImageMaps for a more interactive and engaging experience.

This causes more accessible, easier to follow processes, increasing compliance and user adoption.



# Content Creation

## Creator – AI-assisted creation of meta data

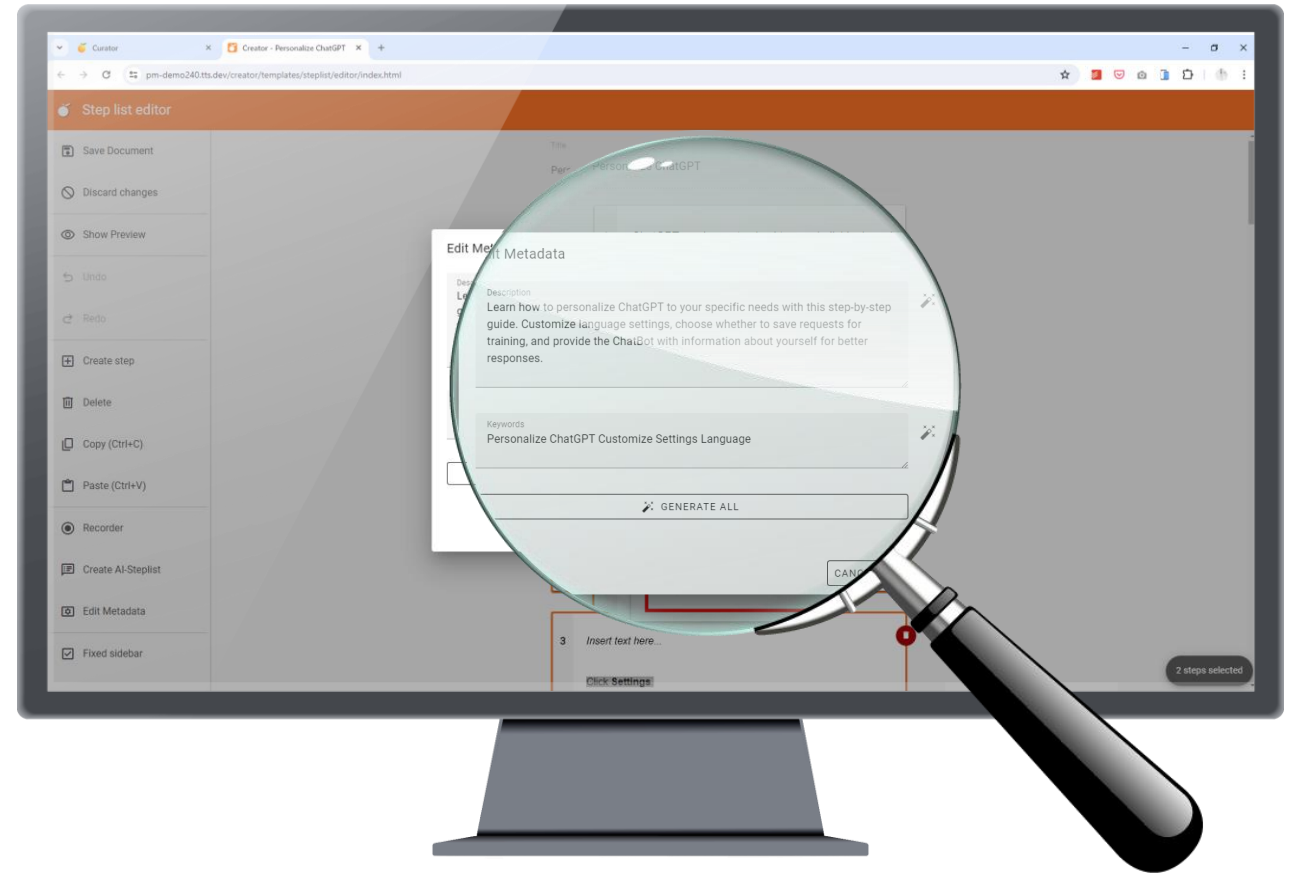
2024

### Save time generating keywords and descriptions of step lists of applications or processes using AI.

You can now quickly and effortlessly generate keywords and descriptions for your step lists, streamlining the process of organizing and categorizing documents.

The editor helps enrich your metadata to be more precise about the content and context description.

With relevant metadata automatically improved and assigned, users can quickly find the content they need, saving time and increasing productivity.



# Content Creation

## Producer – Text to speech with Amazon Polly

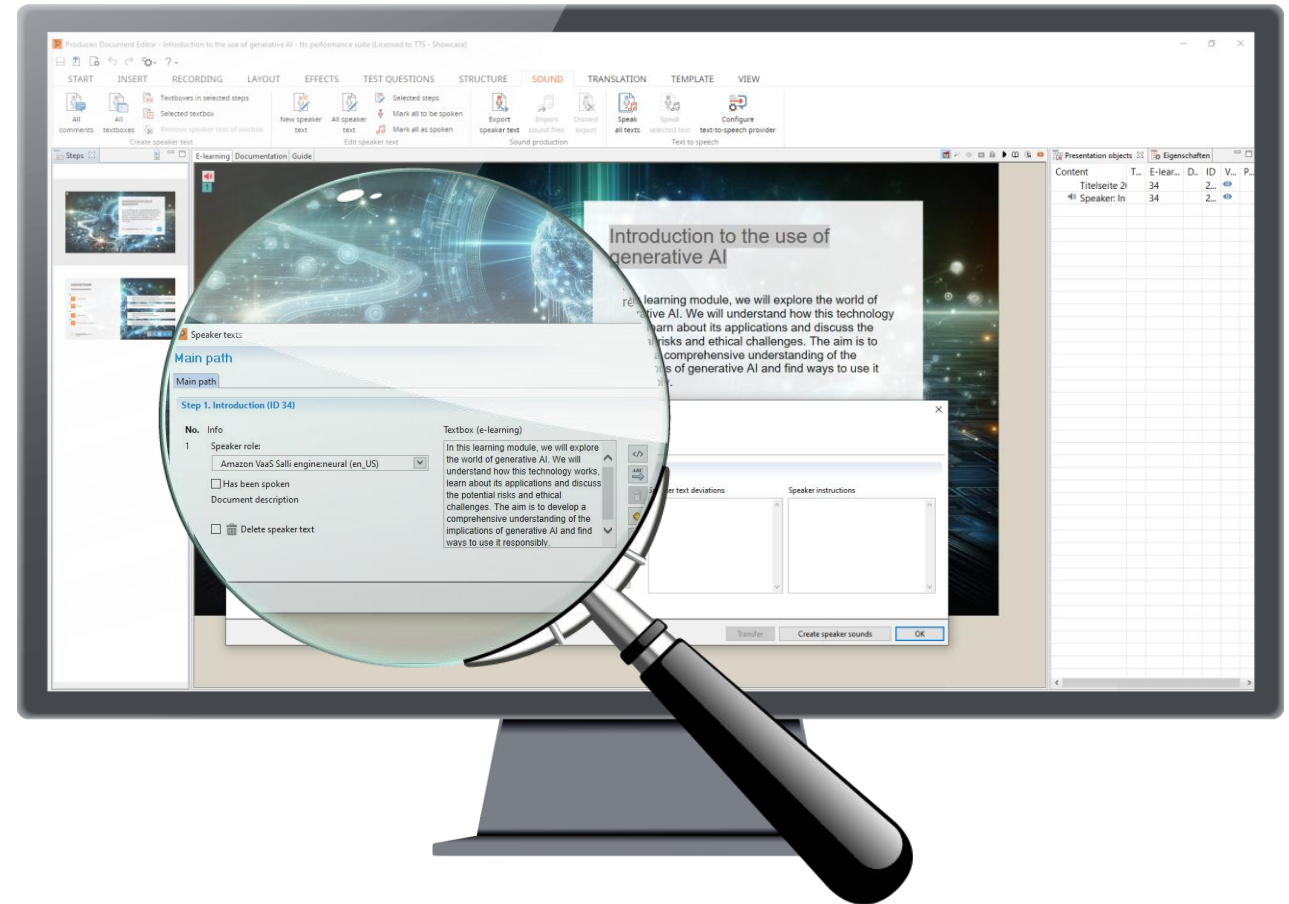
2024

**Enhance complex E-Learnings, like the Code of Conduct, with an engaging listening experience using Amazon Polly.**

Amazon Polly offers an expanded array of options for converting text into natural-sounding speech within the Producer.

You can now take advantage of advanced neural voices, allowing users to immerse themselves in a more authentic and captivating learning environment.

Amazon Polly's neural voices bring your content to life and keep users engaged and attentive throughout their training sessions.



# Content Creation

## Creator – AI-generated images with DALL-E and DreamStudio

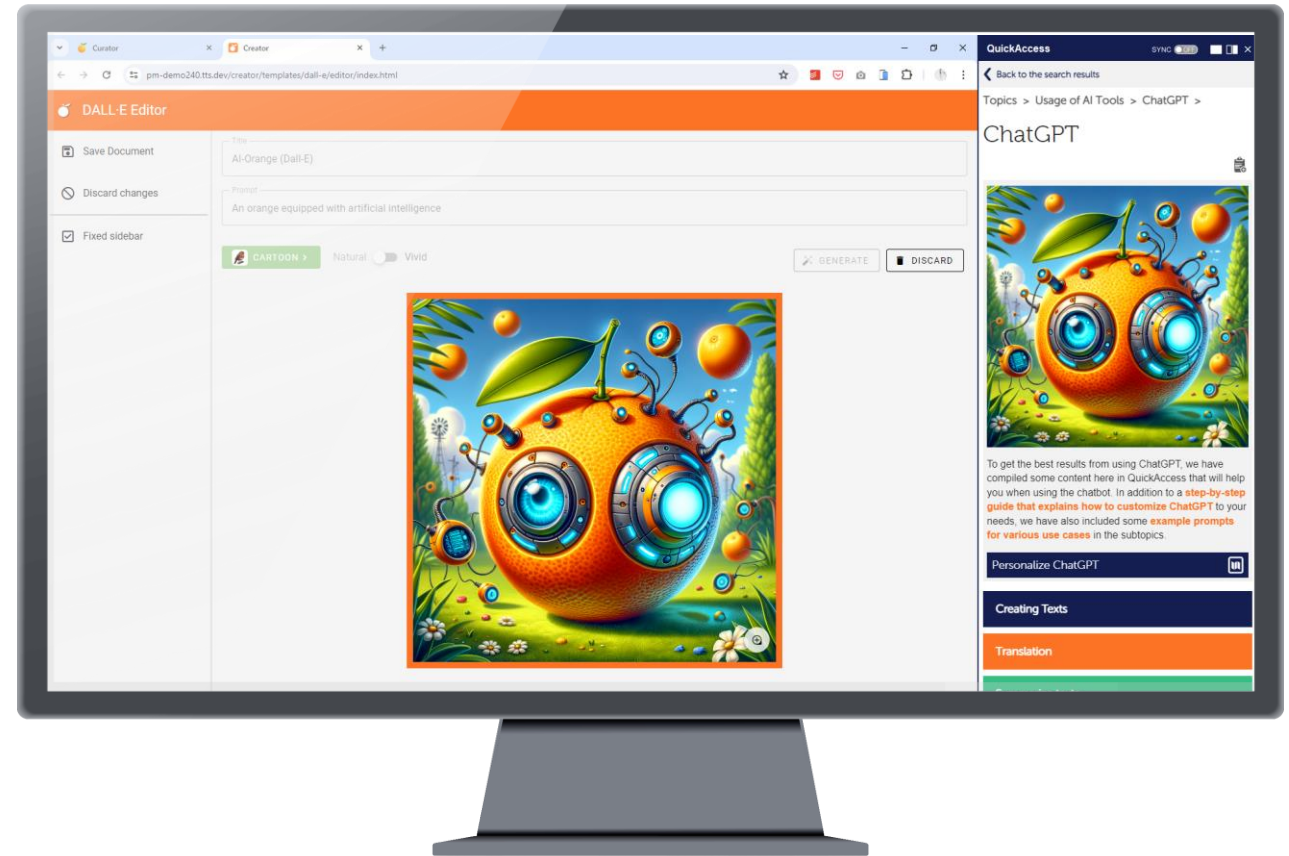
2024

**Increase compliance with more complex topics and processes, like IT-security, using AI-generated graphics.**

Images make large and complex processes visually appealing, keeping readers engaged and interested.

With just a few clicks using our predefined prompts in both DALL-E and DreamStudio, you can access images tailored to your needs. The generated images can range from high-resolution photographs to vector illustrations.

DreamStudio furthermore allows you to pick a preferred resolution and choose from 4 generated options to amplify satisfaction with the results.



# Content Creation

## Displaying topics directly in QuickAccess

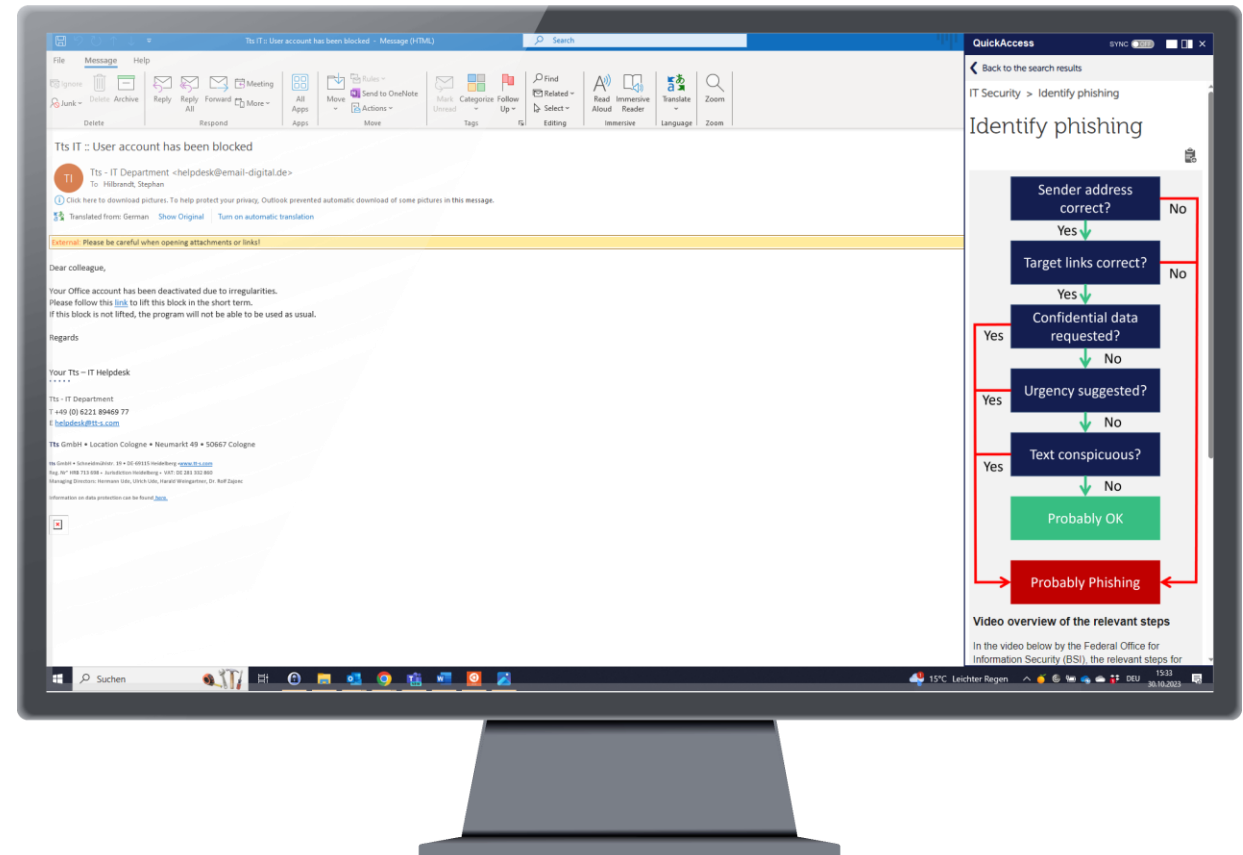
2023r2

**Comprehensive company knowledge such as IT security processes can be displayed in QuickAccess in a contextualised manner, even without a specific process reference.**

In addition to inserting and designing a process view in QuickAccess, it is now also possible to display non-process-related content in a better and more targeted way.

The direct display of Creator content, such as ImageMaps, videos or Rich Text elements, which is already familiar from the process view, is also available for this content.

You can therefore design your topic overviews visually appealing and well-structured with the help of these extensive options.



# Content Creation

## Create lifelike avatar videos effortlessly with AI

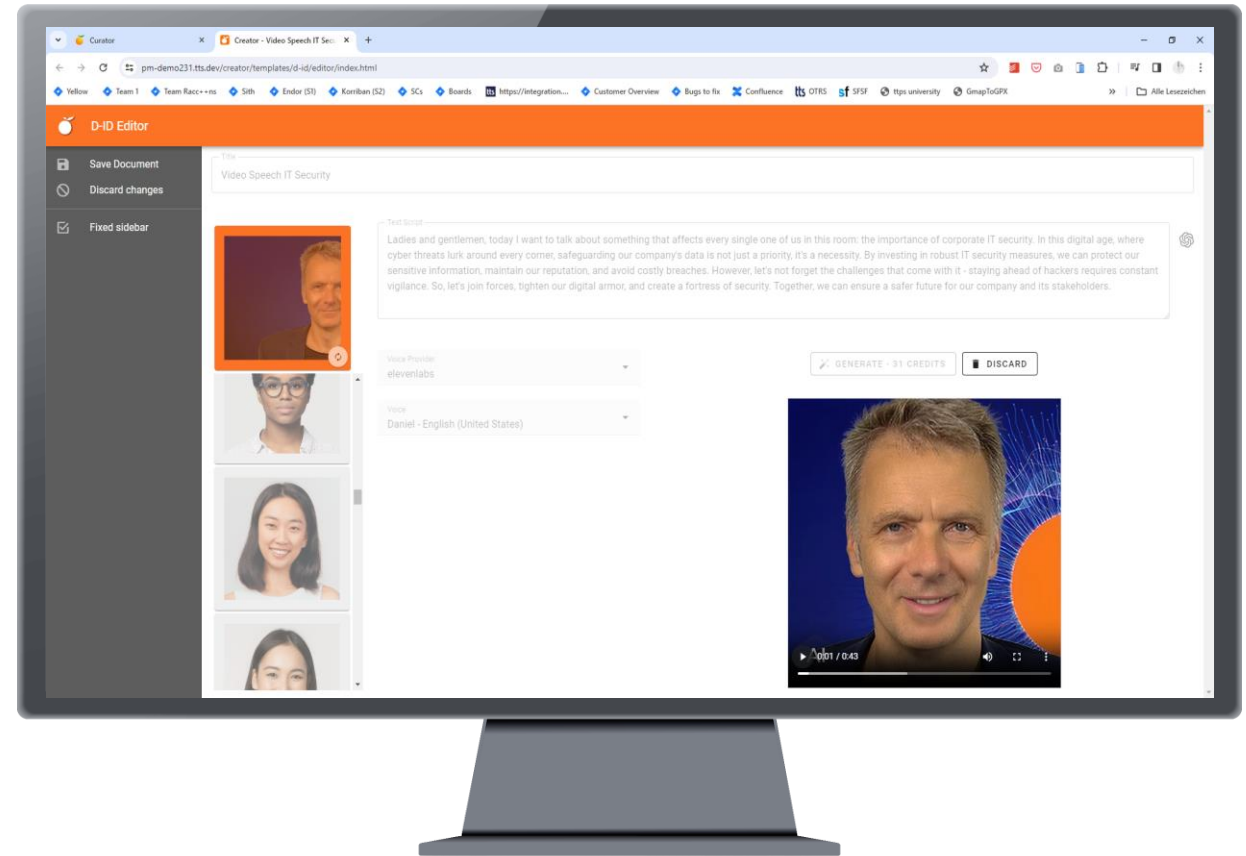
2023r2

**Create videos faster, easier and cheaper, which are essential for effective change management, as many employees expect a video format.**

Avatars can be created with ease, realistic and in culturally tailored variants in 30 languages. These videos can be directly integrated into your processes and topics in QuickAccess.

In the D-ID Creator template, you can create avatars using high-quality image/video templates or your own portrait photos.

Text can be entered manually, generated based on keywords or created, modified and translated using the integrated ChatGPT module. The generated avatar recites your text with lip-synchronised and realistic movements. Creator offers a large selection of voices for your purposes.





# Content Creation

## Embedding MP4 and WebM videos inline

2023r2

**Internal company videos for topics such as budget forecasts can be saved and played directly in QuickAccess avoiding playback interruption.**

In addition to embedded videos from YouTube and Vimeo, you can now use Microsoft Stream for Sharepoint as a streaming platform for direct video integration.

If no streaming service is available, you are able to upload MP4 or WebM videos directly from your local hard drive and save them as Creator documents.

These locally embedded videos are buffered by QuickAccess' internal browser to ensure uninterrupted playback.



# Content Creation

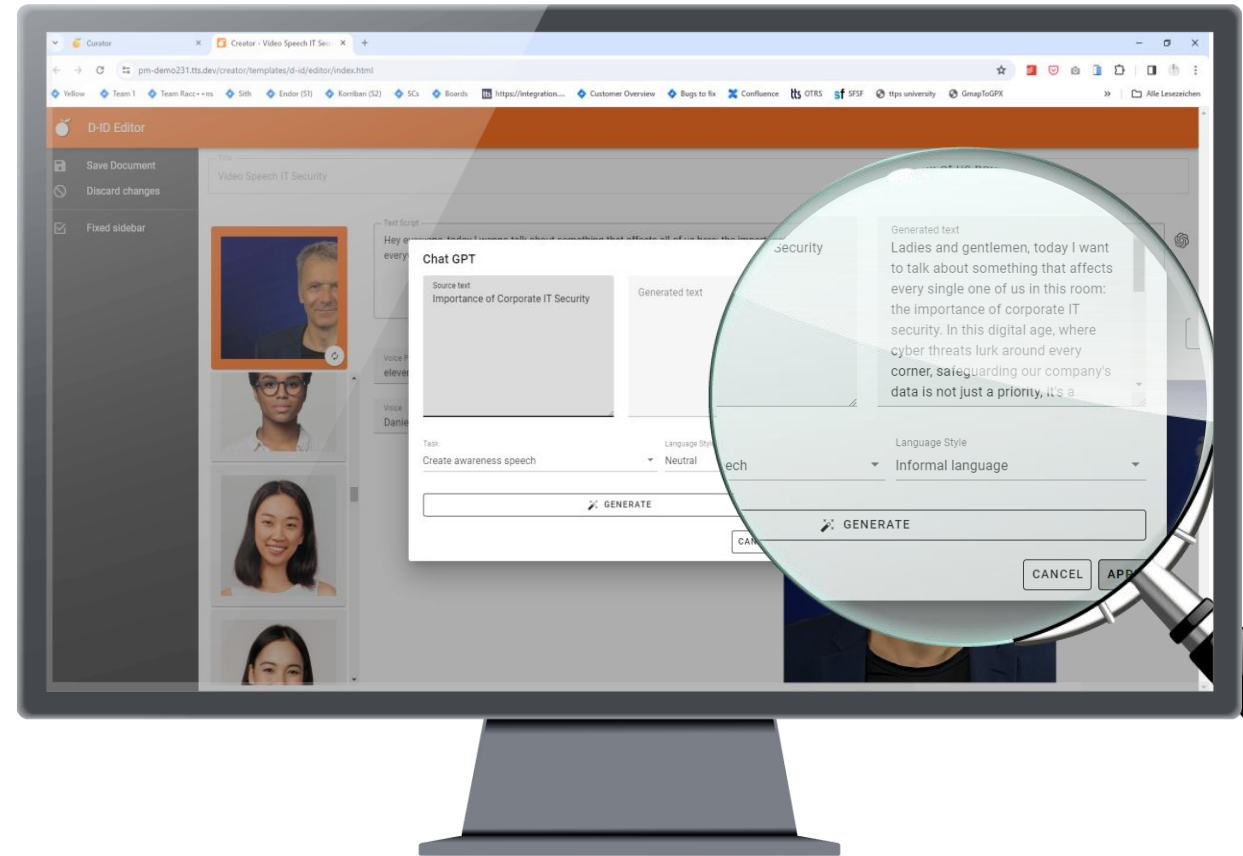
## ChatGPT support for the creation of texts

2023r2

**AI can help employees to quickly structure, write and proofread voiceovers, texts and summaries and add variants in cultural variations and languages.**

The ChatGPT module helps with the various tasks you complete in the Rich Text template for Creator.

The ability to translate texts can be combined with the variant generation function of the tts performance suite. This facilitates the quick creation of content in different languages and makes it possible to provide users on QuickAccess and WebAccess platforms with corresponding content in their native language.



# Technical Improvements & Support

# Technical Improvements & Support

## tts University

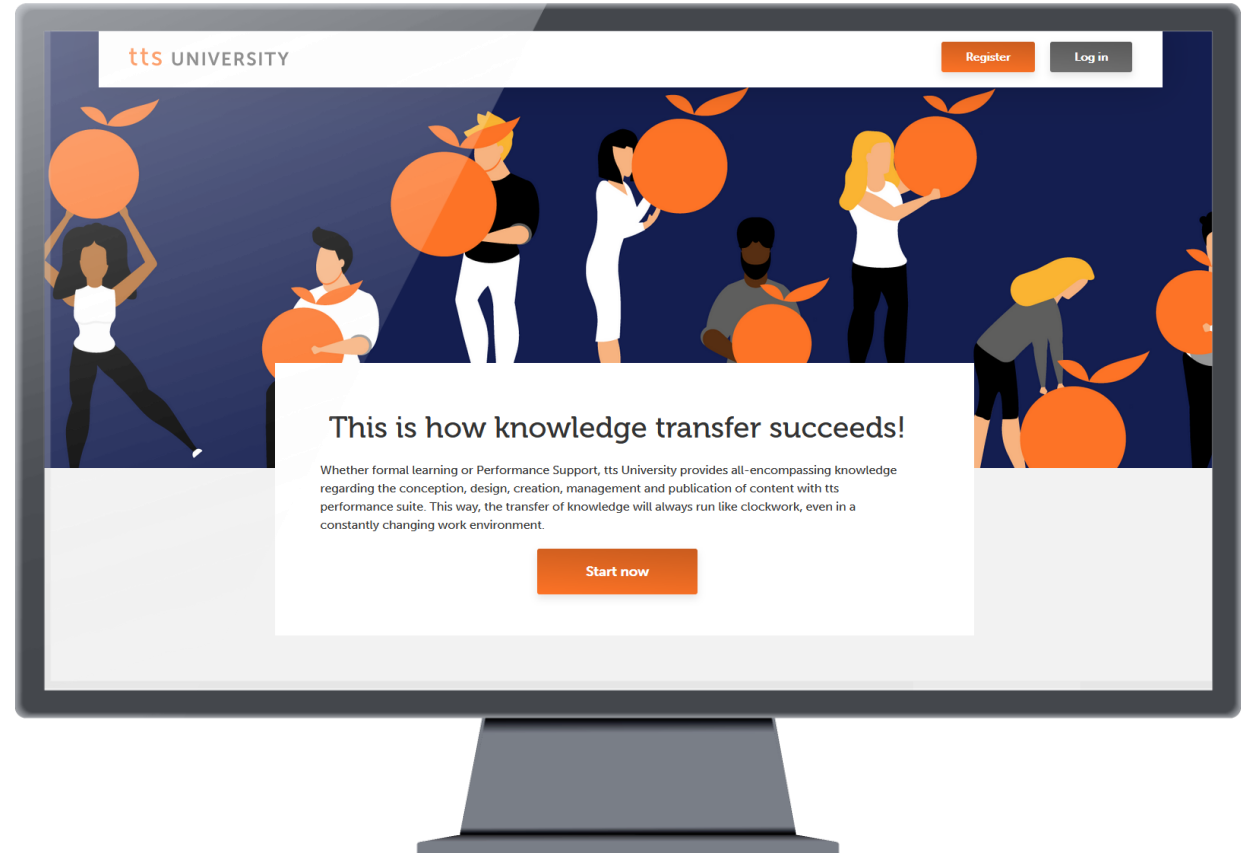
09.2024

### tts University

In tts University you will find information about tts performance suite for tool owners, administrators and authors free of charge and always available. You can furthermore participate in complimentary monthly webinars to get more in-depth information.

A new **Business Guidance Author** role is available in tts University. This role is designed to help you develop engaging content within the Business Guidance format.

You can find tts University at: <https://tts.university/en>



# Do you have any questions?

Please find all information about tts performance suite 2024r2 [here](#).

If you have any more questions about our tts performance suite 2024r2, please [contact us](#)!





# Thank you

tts Deutschland

Schneidmühlstr. 19 | 69115 Heidelberg

Christian Engel | [csm@tt-s.com](mailto:csm@tt-s.com)

[tt-s.com](http://tt-s.com)

