tts performance suite

Product Roadmap

Roadmap tts performance suite: Overview

2025r2
(October 2025)

QuickAccess/WebAccess

AI On demand translation in QuickAccess

Harmonization of QuickAccess and WebAccess

Creator

AI Template for chatbot creation

Sharing and curation of links

AI Auto Awesome for step lists

Export for IT documentation

AI AI Wizard for E-Learning generation

IT Recording in Creator Learning Content

Curator

Easier and quicker creation of Creator content

Transportable structured content

2026
(April 2026)

QuickAccess / WebAccess

AI Improved search result

AI Similarity search

AI API for AI Systems

Display Courses in QuickAccess

Unified Frontend for QuickAccess and WebAccess

Creator

AI AI E-Learning generation based on input documents

Extended capabilities for Recordings in E-Learning

Curator

AI Export of Metadata for AI Training

Analytics

AI The new Analytics

2026r2
(October 2026)

QuickAccess / WebAccess

AI Generated, natural language based answer to search queries

AI Pre-provisioned MS Copilot integration

Curator

AI AI wizard for content curation

AI Interface for creating content elements with Chatbots

Streamlined content creation workflow

2027
(April 2027)

QuickAccess / WebAccess

QuickAccess Mobile App

Curator

AI The new Curator

Manual export for Creator documents

Improved batch operations

Creator

Import for Producer Recordings

Creator Template Store

Subject to change

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The pace of change has never been this fast, yet it will never be this slow again.
Justin Trudeau

According to Accenture, in addition to technology, the top drivers of business change in 2023 were talent, climate, economics and geopolitics.*

We believe it will become increasingly important to provide adequate guidance to ensure that employees can keep pace with the resulting changes in processes, policies and procedures.

* Pulse of Change: 2024 Index
(https://www.accenture.com/us-en/about/company/pulse-of-change)

" **AI drives efficiency and fosters change in the modern business world!**
ChatGPT

AI is the perfect complement to using the tts performance suite to communicate the changes in your own business processes that result from the rapid pace of change in the business world.

On the one hand, content curation ensures that the right content reaches the right recipients, and on the other hand, AI integration makes it easier to create and maintain content - especially when it is constantly and rapidly changing.

Roadmap tts performance suite 2025r2: Details

QuickAccess / WebAccess

AI **On demand translation in QuickAccess**

Content can be translated easily by using AI services. Translation is automatically performed in the QuickAccess by a translation service if matching content can not be found in the language you are currently using

- **Harmonization of QuickAccess and WebAccess**

The differences in appearance and behavior between QuickAccess and WebAccess are being harmonized so that both access methods are identical in appearance and content.

Roadmap tts performance suite 2025r2: Details

Creator

AI **Template for chatbot creation**

OpenAIs Assistant technology can be used to create individual ChatBots to be embedded in QuickAccess.

AI **Auto Awesome for step lists**

Quickly record a steplist and enhance it with a single click. Use AI to effortlessly clarify and enhance your steplist.

AI **AI Wizard for E-Learning generation**

Let AI generate a starting point for your e-learning with just one click.

- **Sharing and curation of links**

Links to external documents can be easily shared via QuickAccess by end-users to provide context sensitive information on certain topics quickly to their colleagues

Roadmap tts performance suite 2025r2: Details

Creator

- **IT Recording in Creator Learning Content**

  IT simulations based on a recording can be easily created and edited with the Creator.

- **Export for IT documentation**

  Create classic document-based IT documentation using Creator step lists

Roadmap tts performance suite 2025r2: Details

Curator

- **Easier and quicker creation of Creator content**

  Create content for inline display faster and with fewer clicks. Meaningful defaults make it easier to find content elements.

- **Transportable structured content**

  Content transports can be used to transfer content from one instance to another while keeping Links between different content items functional

Subject to change

Roadmap tts performance suite 2026: Details

QuickAccess / WebAccess

AI **Improved search result**

Search results include the full-text content of topics and processes and display them as search results instead of the documents they contain.

AI **Similarity search**

AI-powered search enhancements detect misspellings and semantically and contextually related search terms and help deliver the right results.

AI **API for AI Systems**

tts performance suite offers an API that enables AI systems to access information created, curated, and stored within the Suite.

Subject to change

Roadmap tts performance suite 2026: Details

QuickAccess / WebAccess

- **Display Courses in QuickAccess**

  In addition to processes and topics, courses can be viewed directly in QuickAccess without the need to open an external browser window. Creator Content can be used within courses and will be displayed inline where feasible.

- **Unified frontend for QuickAccess and WebAccess**

  QuickAccess and WebAccess use the same frontend layout and technology. Therefore, the usage will be streamlined, and any discrepancies in behavior, such as varied search approaches, will be harmonized.

Roadmap tts performance suite 2026: Details

Creator

AI **AI E-Learning generation based on input documents**

AI-generated e-learning is possible not only by using a prompt, but also by providing input documents from which the content is derived.

• **Extended capabilities for Recordings in E-Learning**

Elevated functionality, design and feedback possibilities for Creator E-Learnings

Roadmap tts performance suite 2026: Details

Curator

AI **Export Metadata for AI Training**

The optimized export will provide metadata stored in the tts performance suite. The metadata will be tailored to specific needs for training artificial intelligence systems.

Analytics

AI **The New Analytics**

A new analytics platform will be available, offering enhanced reports and customisation options. Requests to the Analytics Platform may be made using natural language, facilitating easy retrieval of the required information.

Roadmap tts performance suite 2026r2: Details

QuickAccess / WebAccess

AI **Generated, natural language based answer to search queries**

Search results will be answered in Natural Language in QuickAccess and WebAccess. The usual result list, including the sources of the answer, will be presented underneath the generated answer.

AI **Pre-provisioned MS Copilot integration**

Integration framework for authorisation and authentication and query handling for Microsoft Copilot

Subject to change

Roadmap tts performance suite 2026r2: Details

Curator

AI **AI wizard for content curation**

AI is used to generate content structures, keep content up to date and make sure that the most relevant content is displayed to the user in the moment of need.

AI **Interface for creating content elements with chatbots**

AI chatbots can be used to create content elements, including structure and documents. These are created via a predefined interface that connects to the AI system used.

• **Streamlined content creation workflow**

The creation of all types of documents (including producer documents, placeholders, etc.) follows the same straightforward workflow as for creator documents.

Roadmap tts performance suite 2027: Details

QuickAccess/WebAccess

- **QuickAccess App**

  The benefits of using the QuickAccess are available on a mobile device by using a share sheet to pass the current context to the QuickAccess to obtain help when needed.

Creator

- **Import for Producer Recordings**

  Import recordings from existing Producer documents into creator to maintain step list or e-learning content.

- **Creator Template Store**

  Choose and install Creator templates easily from a store frontend.

Roadmap tts performance suite 2027: Details

Curator

AI **The New Curator**

New approach to creating structure elements, offering full flexibility for end-user consumption

and AI training.

- **Manual export for Creator documents**

Manuals can be exported from the Curator taking Creator documents such as step lists or IT into account

- **Improved batch operations**

Batch operations can be used to easily change the performance support categories of multiple documents or

to translate a set of Creator documents at once.

Topics under evaluation for future versions

- **Simple creation of problem tickets**

  If a user of a target application encounters an unexpected problem, QuickAccess makes it easy to create a problem ticket. The detected context is used to send the ticket to the appropriate queue, and the ticket information is enriched with the current context and an optional screenshot of the problematic screen

Subject to change