

tts performance suite

Product Roadmap

Roadmap tts performance suite: Overview

2024r2

(October 2024)

QuickAccess

Access point for structured content view

Device independent sharing of QA links

Creator

Template for Accordion

Template for Timeline

Template for image gallery

Template for Listicles

Re-Recording of step lists

QuickAccess / WebAccess

Enhanced user interface

2025

(April 2025)

QuickAccess / WebAccess

Additional process display type

AI On demand translation in QuickAccess

Related content suggestion

Creator

Template for Learning Content

AI Template for Interactive image

Export for IT documentation

Permissions management for Creator templates

Curator

Embedded content preview

Easier Curation of Creator documents

Enhanced context customization

Producer

Blackening of sensitive content

Analytics

AI Natural language based reporting

2025r2

(October 2025)

QuickAccess/WebAccess

AI Pre-provisioned MS Copilot integration

AI Similarity search

Harmonization of QuickAccess and WebAccess

Creator

AI Template for chatbot creation

Sharing and curation of links

Template for IT simulation

Curator

AI Easier and quicker creation of Creator content

Manual export for Creator documents

Improved batch operations

2026

(April 2026)

QuickAccess / WebAccess

AI Improved search result

Curator

The new Curator

AI Cognitive content curation

Transportable structured content

Predefined content layout

Creator

Producer Content import for Creator

Creator Template Store

Subject to change



”” The pace of change has never been this fast, yet it will never be this slow again.
Justin Trudeau

According to Accenture, in addition to technology, the top drivers of business change in 2023 were talent, climate, economics and geopolitics.*

We believe it will become increasingly important to provide adequate guidance to ensure that employees can keep pace with the resulting changes in processes, policies and procedures.

* Pulse of Change: 2024 Index
(<https://www.accenture.com/us-en/about/company/pulse-of-change>)

” AI drives efficiency and fosters
change in the modern business world!
ChatGPT

AI is the perfect complement to using the tts performance suite to communicate the changes in your own business processes that result from the rapid pace of change in the business world.

On the one hand, content curation ensures that the right content reaches the right recipients, and on the other hand, AI integration makes it easier to create and maintain content - especially when it is constantly and rapidly changing.

Roadmap tts performance suite 2024r2: Details

QuickAccess

- **Access point for structured content view**

Use the QuickAccess not only to access context sensitive search results but also to navigate through structured content like processes, topics, or courses. QuickAccess will provide an entry point to that kind of information in addition to the context related result list.

- **Device independent sharing of QA links**

Links to QuickAccess content are provided in a format that can be easily opened on any device. This ensures that the content is displayed embedded in QuickAccess if it is installed on the target system.

Roadmap tts performance suite 2024r2: Details

Creator

- **Template for Accordion**

An accordion, a menu of vertically stacked headings that reveal more details when triggered, can be created to explain details of specific processes or topics.

- **Template for Timeline**

Design a story, process, itinerary, or roadmap in a timeline format that can be embedded in processes and topics

- **Template for image gallery**

Arrange multiple images in an embeddable image gallery

- **Template for Listicles**

Create appealing lists styled with icons and custom colors

Roadmap tts performance suite 2024r2: Details

Creator

- **Re-Recording of step lists**

Easily re-record step lists to adapt to other languages or UI changes

QuickAccess / WebAccess

- **Enhanced user interface**

Redesigned and optimized QuickAccess and WebAccess interface for more intuitive use and fewer clicks.

Roadmap tts performance suite 2025: Details

QuickAccess / WebAccess

- **Additional process display types**

Process display types like “cycle” or “tree” are available to provide a more flexible way of displaying process flows throughout the WebAccess and QuickAccess

- **AI On demand translation in QuickAccess**

Content can be translated easily by using AI services. Translation is automatically performed in the QuickAccess by a translation service if matching content can not be found in the language you are currently using

- **Related content suggestion**

AI-based automatic suggestion of additional content that is relevant to the piece of content currently being viewed

Roadmap tts performance suite 2025: Details

Creator

- **Template for Learning content**

Learning content can be easily created with the Creator. Ready-made template elements ensure that the content can be displayed responsively on different devices.

- **Template for interactive image**

Enrich images with interactively controllable content annotations that are responsive to different display devices.

- **Export for IT documentation**

Create classic document-based IT documentation using Creator

Roadmap tts performance suite 2025: Details

Curator

- **Embedded content preview**

Content is displayed in an embedded preview in the Curator for easier viewing and editing.

Producer

- **Blackening of sensitive content**

Blacken sensitive information directly within the Producer client to make it inaccessible in all generated export formats as well as in the source document

Analytics

- **AI Natural language based reporting**

Requests to the Analytics Platform can be made using natural language to make finding the required information easy.

Subject to change

Roadmap tts performance suite 2025r2: Details

QuickAccess / WebAccess

AI Pre-provisioned MS Copilot integration

Integration framework for authorisation and authentication and query handling for Microsoft Copilot

AI Similarity search

AI-powered search enhancements detect misspellings and semantically and contextually related search terms and help deliver the right results.

• Harmonization of QuickAccess and WebAccess

The differences in appearance and behavior between QuickAccess and WebAccess are being harmonized so that both access methods are identical in appearance and content.

Roadmap tts performance suite 2025r2: Details

Creator

AI **Template for chatbot creation**

OpenAIs Assistant technology can be used to create individual ChatBots to be embedded in QuickAccess.

- **Sharing and curation of links**

Links to external documents can be easily shared via QuickAccess by end-users to provide context sensitive information on certain topics quickly to their colleagues

- **Template for IT simulation**

IT simulations based on a recording can be easily created and edited with the Creator.

Roadmap tts performance suite 2025r2: Details

Curator

AI Easier and quicker creation of Creator content

Create content for inline display faster and with fewer clicks. Metadata is prepopulated using AI support, and meaningful defaults make it easier to find content elements.

- **Manual export for Creator documents**

Manuals can be exported from the Curator taking Creator documents such as step lists or IT into account

- **Improved batch operations**

Batch operations can be used to easily change the performance support categories of multiple documents or to translate a set of Creator documents at once.

Roadmap tts performance suite 2026: Details

QuickAccess / WebAccess

- **Improved search result**

Search results include the full-text content of topics and processes and display them as search results instead of the documents they contain.

Curator

- **AI Cognitive content curation**

AI is used to keep content up to date and make sure that the most relevant content is displayed to the user in the moment of need

Topics under evaluation for future versions

- **QuickAccess App**

The benefits of using the QuickAccess are available on a mobile device by using a share sheet to pass the current context to the QuickAccess to obtain help when needed.

- **Simple creation of problem tickets**

If a user of a target application encounters an unexpected problem, QuickAccess makes it easy to create a problem ticket. The detected context is used to send the ticket to the appropriate queue, and the ticket information is enriched with the current context and an optional screenshot of the problematic screen