Roadmap tts performance suite: Overview

2024
(April 2024)

QuickAccess / WebAccess
Inline content displayed
in WebAccess
Enhanced display options for
subtopics/-processes

Creator
AI Template for
Text-To-Image generation
AI Automated Tag generation
AI Asset summarizing

Producer
AI Amazon Polly as
Text-to-speech provider

2024r2
(October 2024)

QuickAccess
Access point for structured
content view
AI Pre-provisioned
MS Copilot integration
Device independent
sharing of QA links

Creator
AI Template for Accordion
AI Template for Timeline
AI Template for image gallery
Re-Recording of step lists

QuickAccess / WebAccess
Enhanced user interface

Curator
Embedded content preview

Analytics
AI Natural language based reporting

2025
(April 2025)

QuickAccess / WebAccess
Additional process display types
AI On demand translation
in QuickAccess
AI Similarity search
AI Related content
suggestion

Creator
Template for Learning Content
AI Template for chatbot creation
Template for Interactive image
Template for IT documentation

Curator
AI Easier and quicker
creation of Creator content
Baseline recording for
creating different content formats

2025r2
(October 2025)

QuickAccess / WebAccess
Improved search result
Harmonization of QuickAccess and
WebAccess

QuickAccess / Curator
Multiple property-templates for
user generated content

Creator
Sharing and curation of links
Template for IT simulation

Curator
AI Cognitive content curation
Manual export for
Creator documents
Improved batch operations

Subject to change

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The pace of change has never been this fast, yet it will never be this slow again.
Justin Trudeau

According to Accenture, in addition to technology, the top drivers of business change in 2023 were talent, climate, economics and geopolitics.*

We believe it will become increasingly important to provide adequate guidance to ensure that employees can keep pace with the resulting changes in processes, policies and procedures.

* Pulse of Change: 2024 Index
(https://www.accenture.com/us-en/about/company/pulse-of-change)

"AI drives efficiency and fosters change in the modern business world!
ChatGPT

AI is the perfect complement to using the tts performance suite to communicate the changes in your own business processes that result from the rapid pace of change in the business world.

On the one hand, content curation ensures that the right content reaches the right recipients, and on the other hand, AI integration makes it easier to create and maintain content - especially when it is constantly and rapidly changing.

Roadmap tts performance suite 2024: Details

QuickAccess / WebAccess

- **Inline content displayed in WebAccess**

  Creator content elements can also be viewed directly embedded in processes and topics within WebAccess.

- **Enhanced display options for subtopics/-processes**

  Decide whether to display subtopics and processes above or below content elements, or hide them altogether, for more flexible content design.

Producer

AI **Amazon Polly as Text-to-speech provider**

Amazon Polly and its AI-based "neural voices" can be used to add a more natural tone to spoken text in e-learning.

Subject to change

Roadmap tts performance suite 2024: Details

Creator

(AI) Template for Text-To-Image generation

Simple text entries are transformed into attractive images for a wide range of application scenarios with the help of useful presets.

(AI) Automated Tag generation

Based on the document content, AI-based keywords are determined and automatically stored in the appropriate document properties.

(AI) Asset summarizing

The description field of the content elements is automatically filled with a summary of the content of the respective element.

Subject to change

Roadmap tts performance suite 2024r2: Details

QuickAccess

- **Access point for structured content view**

  Use the QuickAccess not only to access context sensitive search results but also to navigate through structured content like processes, topics, or courses. QuickAccess will provide an entry point to that kind of information in addition to the context related result list.

- **AI Pre-provisioned MS Copilot integration**

  Integration framework for authorisation and authentication and query handling for Microsoft Copilot

- **Device independent sharing of QA links**

  Links to QuickAccess content are provided in a format that can be easily opened on any device. This ensures that the content is displayed embedded in QuickAccess if it is installed on the target system.

Roadmap tts performance suite 2024r2: Details

Creator

AI **Template for Accordion**

An accordion, a menu of vertically stacked headings that reveal more details when triggered, can be created to explain details of specific processes or topics.

AI **Template for Timeline**

Design a story, process, itinerary, or roadmap in a timeline format that can be embedded in processes and topics

AI **Template for image gallery**

Arrange multiple images in an embeddable image gallery

Roadmap tts performance suite 2024r2: Details

Creator

- **Re-Recording of step lists**

  Easily re-record step lists to adapt to other languages or UI changes

QuickAccess / WebAccess

- **Enhanced user interface**

  Redesigned and optimized QuickAccess and WebAccess interface for more intuitive use and fewer clicks.

Subject to change

Roadmap tts performance suite 2024r2: Details

Curator

- **Embedded content preview**

  Content is displayed in an embedded preview in the Curator for easier viewing and editing.

Analytics

AI **Natural language based reporting**

Requests to the Analytics Platform can be made using natural language to make finding the required information easy.

Roadmap tts performance suite 2025: Details

QuickAccess / WebAccess

- **Additional process display types**

  Process display types like "cycle" or "tree" are available to provide a more flexible way of displaying process flows throughout the WebAccess and QuickAccess

AI **On demand translation in QuickAccess**

Content can be translated easily by using AI services. Translation is automatically performed in the QuickAccess by a translation service if matching content can not be found in the language you are currently using

AI **Similarity search**

AI-powered search enhancements detect misspellings and semantically and contextually related search terms and help deliver the right results.

Roadmap tts performance suite 2025: Details

QuickAccess / WebAccess

AI Related content suggestion

AI-based automatic suggestion of additional content that is relevant to the piece of content currently being viewed

Creator

• **Template for Learning content**

Learning content can be easily created with the Creator. Ready-made template elements ensure that the content can be displayed responsively on different devices.

AI Template for chatbot creation

OpenAIs Assistant technology can be used to create individual ChatBots to be embedded in QuickAccess.

Roadmap tts performance suite 2025: Details

Creator

- **Template for interactive image**

  Enrich images with interactively controllable content annotations that are responsive to different display devices.

- **Template for IT documentation**

  Create classic document-based IT documentation using Creator

Roadmap tts performance suite 2025: Details

Curator

AI **Easier and quicker creation of Creator content**

Create content for inline display faster and with fewer clicks. Metadata is prepopulated using AI support, and meaningful defaults make it easier to find content elements.

• **Baseline recording for creating different content formats**

Create a recording and use the Creator to convert it into a variety of content formats, such as IT simulations, step lists, or document-based documentation.

Roadmap tts performance suite 2025r2: Details

QuickAccess / WebAccess

- **Improved search result**

  Search results include the full-text content of topics and processes and display them as search results instead of the documents they contain.

- **Harmonization of QuickAccess and WebAccess**

  The differences in appearance and behavior between QuickAccess and WebAccess are being harmonized so that both access methods are identical in appearance and content.

Roadmap tts performance suite 2025r2: Details

QuickAccess / Curator

- **Multiple property-templates for user generated content**

  Key users can define more than one property-template for user generated content to to be able to respond more flexibly to different user groups and document types

Creator

- **Sharing and curation of links**

  Links to external documents can be easily shared via QuickAccess by end-users to provide context sensitive information on certain topics quickly to their colleagues

- **Template for IT simulation**

  IT simulations based on a recording can be easily created and edited with the Creator.

Roadmap tts performance suite 2025r2: Details

Curator

AI **Cognitive content curation**

AI is used to keep content up to date and make sure that the most relevant content is displayed to the user in the moment of need

- **Manual export for Creator documents**

Manuals can be exported from the Curator taking Creator documents such as step lists or IT into account

- **Improved batch operations**

Batch operations can be used to easily change the performance support categories of multiple documents or to translate a set of Creator documents at once.

- **Blur function in Producer Client**

  Blur sensitive information directly within the Producer client to make it inaccessible in all generated export formats as well as in the source document

- **QuickAccess App**

  The benefits of using the QuickAccess are available on a mobile device by using a share sheet to pass the current context to the QuickAccess to obtain help when needed.

- **Simple creation of problem tickets**

  If a user of a target application encounters an unexpected problem, QuickAccess makes it easy to create a problem ticket. The detected context is used to send the ticket to the appropriate queue, and the ticket information is enriched with the current context and an optional screenshot of the problematic screen

Subject to change