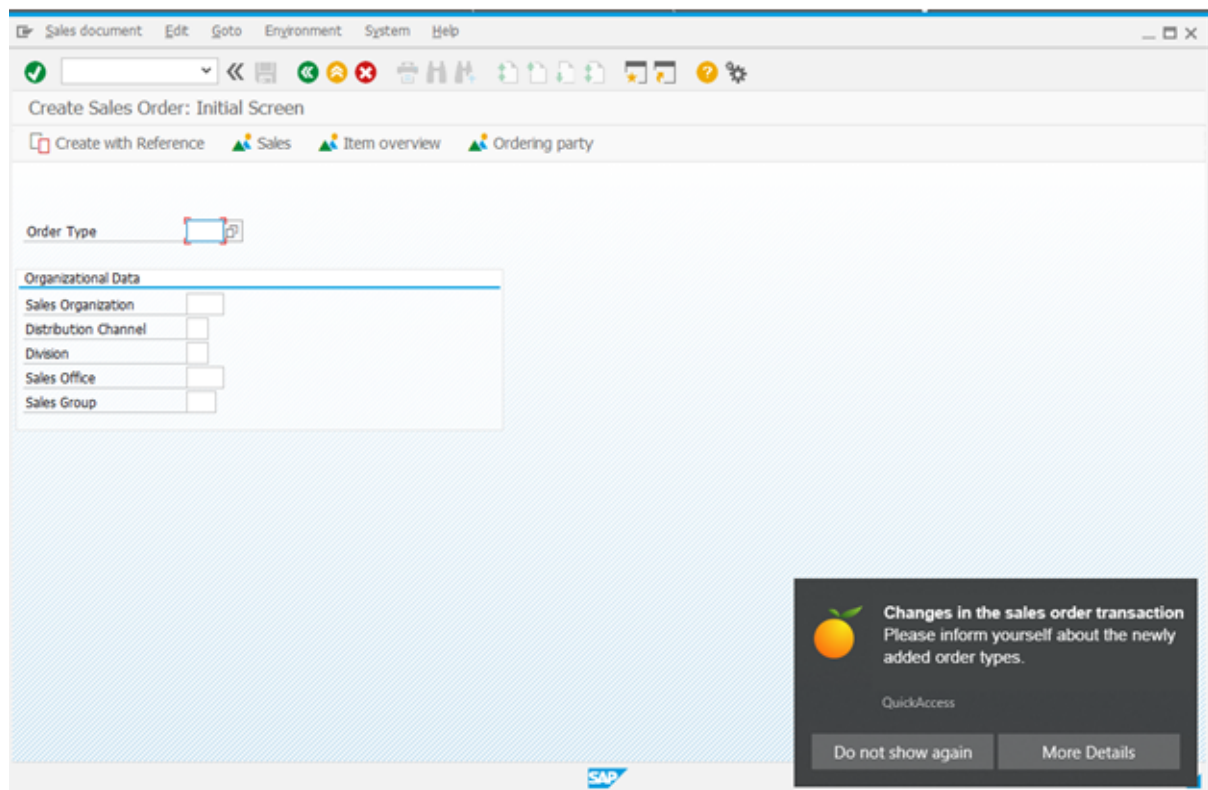


Notifications in QuickAccess

This documentation will provide you with an insight into the properties and special features of notifications in QuickAccess.

Notifications involve information about new content or changes to content and support the continuous flow of information to the end users during a Performance Support project. Notifications are used to draw end users' attention to new or changed content, while highlighting the fact that you continually keep content up-to-date. They are also a great way of promoting the use of QuickAccess in the company.

Notifications are displayed at the bottom right above the taskbar when QuickAccess is minimized. Notifications reach all end users, even if QuickAccess is not currently open.



Notifications are context-sensitive and are only displayed when the end user is using the application you specified when creating the notification. This ensures that you address precisely your target group and that other employees are not distracted by unnecessary notifications.

All notifications come with a "More Details" button. When this is clicked, QuickAccess opens and displays the **Context** (or, if specified, the **Alternative Context**) stored in the notification. However, there is one exception to this rule – notifications that include specific wildcards (please refer to the help document titled "Notifications").



All the notifications that are currently available are always loaded onto the user's computer whenever QuickAccess is started. This eliminates the additional network load associated with real-time checks to verify whether there are any notifications for a specific context.