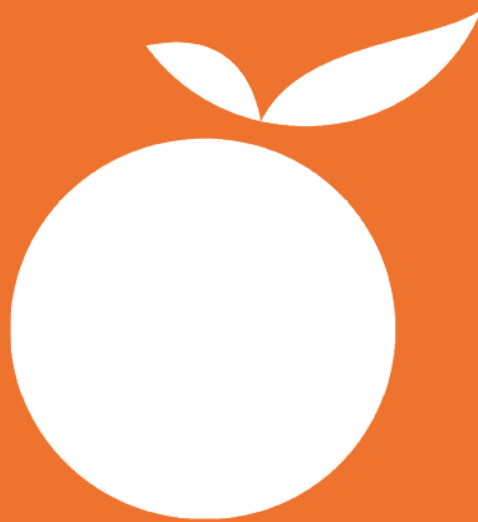


tts performance suite

What's New in Release 2022



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tts performance suite 2022

Successfully mastering the digital transformation requires more than just knowing how to operate the associated software correctly. It is at least as important to know when and why to use an application correctly in order to generate added value in the context of one's own business process.

The tts performance suite therefore not only provides training and real-time support for IT applications, but also for the business processes policies and procedures in which these applications are embedded.

This holistic approach to drive your digital adoption will be further enhanced with this and upcoming releases of the tts performance suite.

First up is the new display of processes in QuickAccess, which now makes it possible to access process-based content even more intuitively and without losing focus on the current task.

As of the release of the tts performance suite 2022, the Creator is also available directly from the Curator and thus also directly in the browser. This makes it even easier to create and edit content without the need for an installed client. In addition, the Creator can also be used for the creation of document variants.

The improved Recorder allows you now to create recordings in Producer with the same speed and ease as you are used to from Creator.

New and improved SmartComponents as well as numerous optimizations complete the release. The following is an overview of all the new features.

1 Content usage

1.1 Display of processes directly in QuickAccess

Help in the moment of need, side-by-side to the current work context. This is what QuickAccess stands for. In order to provide users with even more information without having to open an additional browser window, we are constantly expanding the options for displaying content directly in the QuickAccess window.

With the tts performance suite 2022, the process display marks the beginning. Whether in the context of an IT application or another business process: After the searched process appears as usual in the result list of QuickAccess, a click on it directly leads to the details, assigned documents as well as child and parent processes of the desired process.

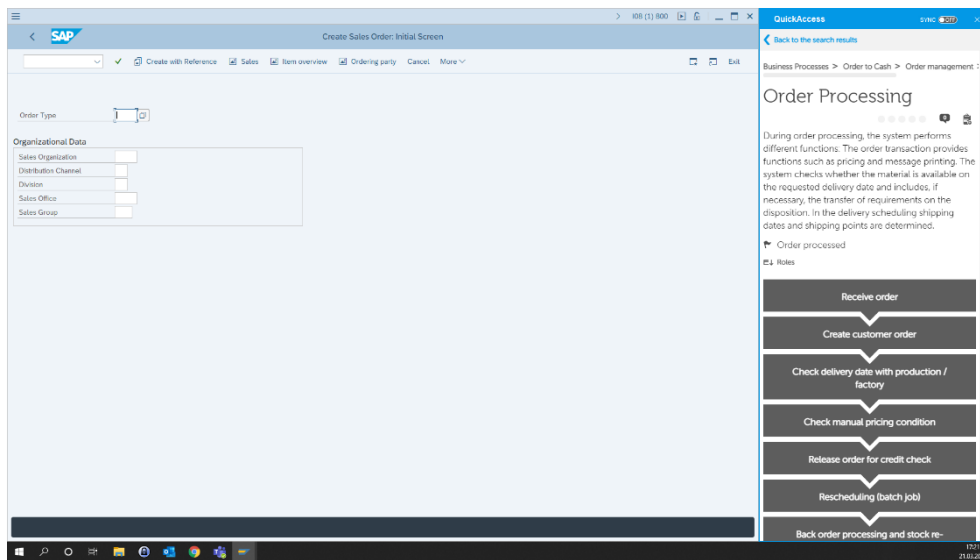


Figure 1: Display of a process directly in QuickAccess

You can then navigate easily through the rest of the process structure without losing sight of the current task. As familiar from WebAccess, both the process lists and chains and the so-called breadcrumbs - i.e., the navigation elements above the actual process display - can be used for further navigation.

Step lists linked in the process also open directly in QuickAccess, as usual. If the step list is closed again via the Back button after use, you remain at the point in the process tree where you opened it before.

1.2 Improved context recognition: Extension for Edge

With the 2021r2 release of the tts performance suite, we already introduced the browser extension for improved context recognition in Chrome. This extension is now also available for Microsoft's Edge browser, which is based on Chromium technology.

The extension makes it possible to obtain context information beyond the URL and title of the page, enabling more accurate context detection, especially for complex web applications.

By embedding the extension directly in the browser, it is also possible to access the HTML code of a web application. The extension then provides the QuickAccess with the information it needs to determine the context, so that it can use the context as usual to provide the appropriate content.

2 Content creation

2.1 Create and edit Creator documents directly in the browser

Benefit from the possibilities of quick and easy content creation with the Creator now also directly from the browser. Without installing any additional client software, you can use tts performance suite 2022 for creating or editing non-IT step lists directly from the Curator.

The well-known options for image editing, i.e. blurring sensitive content and adding highlight frames, are available to you as usual.

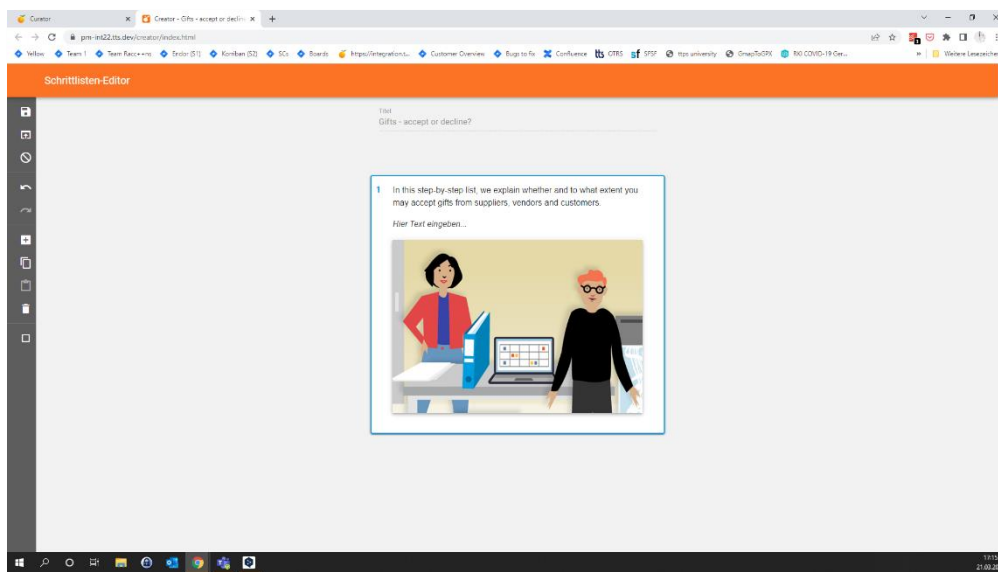


Figure 2: Step list opened in the browser for editing

While the template-based mechanism for creating documents continues to be used when creating Creator content from QuickAccess, the full range of functions is available when using the Creator from Curator. This means that using multiple document types as well as complex metadata and different workflows is no longer a problem.

If you want to add IT recordings when creating or editing Creator documents, the documents can be opened with one click in QuickAccess Creator, where the recorder is then also fully available.

2.2 Forming variants of Creator documents

The ability to edit Creator documents from within Curator now includes the option to copy the original document when creating a variant of a Creator document.

When a language variant is chosen, all interaction texts automatically generated during a recording are translated into the target language of the new document, as already known from Producer documents.

The option to create the variant of a Creator document in the form of a placeholder or a new Producer document is, of course, still available. In addition, new Creator documents can now be selected in the Variant dialog as an option for creating variants.

2.3 Zoom & Pan in Creator image editor

In the image editor of the Creator, the tts performance suite 2022 makes it possible to zoom in on image areas using the mouse wheel or to obtain an overview of the entire image by zooming out. This allows you to place marker frames or blur areas even more precisely on screenshots or manually added images.

If the image no longer fits completely in the editor due to zooming in, the displayed section can be easily panned with the mouse by holding down the space bar so that all areas of the image can be reached even when zoomed in.

2.4 QuickAccess links in Creator documents

With the help of QuickAccess links, in other words links that begin with the quickaccess:// protocol, you can link step lists and search results in such a way that they are opened directly in QuickAccess when the link is called.

From tts performance suite 2022 onwards, this type of link can also be embedded in step lists created with the Creator. Thus it is possible to link step lists to each other or to refer to further search results.

2.5 Improved recording in the Producer

Version 2022 of the tts performance suite introduces a completely modernized recorder in the Producer as well. This makes recording even easier, more performant and robust.

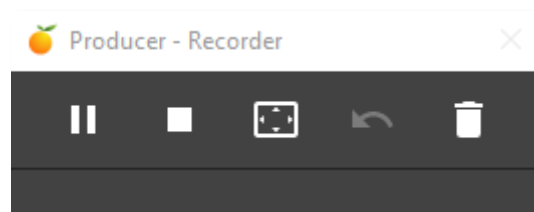


Figure 3: New Producer Recorder user interface

At the same time, the new Producer-Recorder has the same user interface as the Creator-Recorder, enabling users to switch between the two applications using familiar controls.

With the modernization of the recorder, it is now also possible to record target applications on a high-resolution screen with activated Windows zoom. The prerequisite for this is that the target application is compatible with the corresponding Windows zoom level ("DPI Aware").

During re-recording, the recorder now gives you better feedback about any waiting times for the next step. This means that you are always aware of why and how long the recorder is waiting for the next step to be executed.

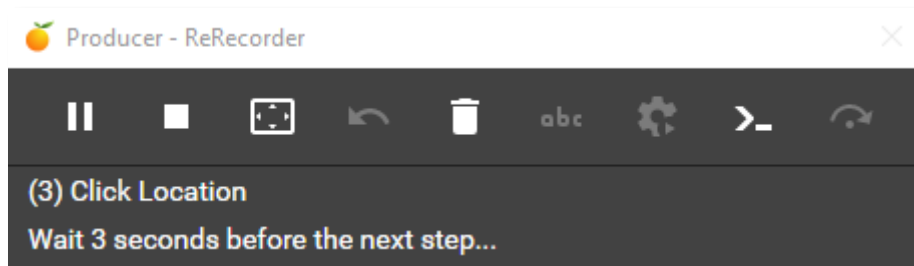


Figure 4: Display of the waiting time during re-recording

Last but not least, the user settings of the recorder have been simplified to give you a better overview of the selectable options.

2.6 New SmartComponents

2.6.1 Check quiz status

The "Check quiz status" component allows to check the result of one or more selectable question pages and to start trigger-based events depending on it.

For example, so-called pre-tests can be implemented in which learners answer a few questions at the beginning of the learning unit in order to find out which chapters of the respective learning object they still need to work on according to their individual needs.

With the "Check Quiz Status" component, you evaluate the result of these question pages in order to mark individual chapters on an overview page as "known" by using a trigger, for example.

The component can perform both simple "right/wrong" evaluations as well as point and percentage-based result evaluations. Triggers can then be used to react to both a positive and a negative result of this test evaluation.

2.6.2 Improvements to existing SmartComponents

Version 2021r2 of the tts performance suite already introduced the new version of the Sitemap component, which makes it possible to identify steps that have already been visited with an appropriate marker. This functionality, along with the possibility to customize the display of the "visited" marker, is now also available for the Sitemap (textbox) variant, which allows an even more flexible integration of a sitemap into the existing layout.

3 Miscellaneous

3.1 Alternative options for evaluating learning objects

As of tts performance suite 2022, it is possible to configure the individual export of HTML5 documents in such a way that the exported content completes the SCORM communication of learning outcomes in a way that deviates from the standard:

First, it can be set to never report back a "failed" via SCORM. Content is thus considered "incomplete" until it has been successfully passed.

On the other hand, there is the option that a score is only sent via SCORM if the learning object has the status "passed". As long as this status has not been reached, no value for the score is transmitted.

3.2 WebAccess API for querying process structure data (beta)

With tts performance suite 2022, it is now possible for the first time to retrieve WebAccess (and QuickAccess) content via API and use it for your specific applications.

Starting with the processes, whose structure information and metadata can be retrieved via API.

The API is currently in a beta test stage, so it is subject to possible future changes. We would be happy to receive your feedback, wishes and suggestions for the further development of the API.

3.3 Configurable profile paths in QuickAccess

In environments where, for technical reasons, it is not possible to create the QuickAccess profile directory at the default location in the file system, tts performance suite 2022 provides the option of configuring the file path for creating and using the profile directory.