

The context in QuickAccess

This documentation will reveal more about how the context works in QuickAccess.

To save users the trouble of having to carry out a long and tedious search for Help content during their regular workday, it's important to make content available in a **context-specific** manner. Ideally, the user will then be able to find the desired content really quickly with just a few clicks. This is crucial to ensuring the best possible level of user acceptance.

Content can be made available via QuickAccess. If dealing with an IT application, QuickAccess will recognize the application via the context (SAP VA01) and make available all the existing content involving this particular application and (for example) the respective transaction (in SAP) or respective tab (in the case of a web application).

