



Producer configuration

This documentation will reveal what a customer configuration actually is, while also explaining what it can be used for.

Transport formats are available for the maintenance and servicing of the **customer configuration**. The **customizing package** (ttcfg file) contains the entire producer configuration and specifically consists of:

- Global templates and global document templates
- The customer-specific Player customizing (e-learning) and HTML documentation (style sheets)
- Documentation templates (XSLT) for transforming the e-learning and documentation
- Customer-specific configuration settings for the tt knowledge force producer, such as the configuration for using a text-to-speech engine
- A local license file (if available)

This format is for transporting the customer configuration to a tts Professional Services Consultant in order to introduce modifications (in the event that these modifications are not made by the customer themselves), or to tts Support for the purpose of error evaluation. Once the adaptation has been made, the ttcfg file can be re-imported back into the producer.

The tts performance suite server is available for **distributing the customer configuration** to the author's workstation. It includes a distribution layer for the producer's customer configuration. This is automatically transferred to the author's workstation upon logging on to the server whenever there is no up-to-date configuration on the producer. This distribution mechanism ensures that all producers are working with an up-to-date configuration.

To update the customer configuration on the server, it can be checked out for editing – e.g. when global templates are to be added or modified. Checking out the customer configuration requires possession of the right to maintain global templates (author role). If these changes are to be introduced by the tts Professional Services Consultant, it's possible to export and subsequently re-import the configuration (see above). The customizing package should be imported if the customer configuration needs updating. The user also needs to be in possession of the right to maintain global templates (author role) in order to perform this import.