# tts performance suite

# What's New in Release 2024r2



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# tts

# **Table of contents**

tts	perfo	rmance suite 2024r2	3
1	Content Usage		4
	1.1	QuickAccess - New user interface	4
	1.2	Simplified sharing of content via link	5
2	Crea	tion of content	6
	2.1	Easily edit Creator content in an embedded view	6
	2.2	Localize step lists with ReRecording	6
	2.3	Create accordion elements	7
	2.4	Create a lively list of items as a listicle	7
	2.5	Visualize a series of images as an image slider	8
	2.6	Display a sequence of events or processes as a timeline	8
	2.7	Add background sound to learning units	9
3	Miscellaneous		9
	3.1	Configurable initial period in the analytics dashboard	9
4	End-of-life announcements		9
	4.1	Chromium Embedded Framework (CEF) in QuickAccess	

Page 2 of 9 www.tt-s.com



# tts performance suite 2024r2

Version 2024r2 of the tts Performance Suite makes QuickAccess even easier to use and content creation even more flexible.

A completely redesigned QuickAccess interface offers a modern and user-friendly design that simplifies navigation and searching.

Sharing content is even easier with consistent link generation across platforms. New interactive content such as accordions, listicles, image sliders, and timelines provide an engaging and structured way to present information, and the ReRecording of step lists makes localisation easier.

Numerous improvements and enhancements round out the release. See below for an overview of all the new features.

Page 3 of 9 www.tt-s.com



# 1 Content Usage

#### 1.1 QuickAccess - New user interface

With version 2024r2, QuickAccess has a completely redesigned user interface with a modern look and feel and numerous usability enhancements.

For example, search results content can now be opened intuitively and directly by clicking on the entire results line. Details such as the description or rating of a search hit can be explicitly opened by clicking an "Expand" button.



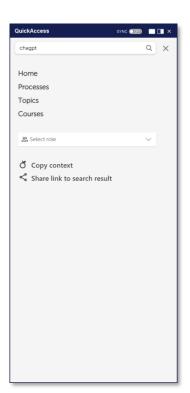


Figure 1: New QuickAccess user interface

The last search performed is always in view. This allows you to return to the previous search result or refine your search with a single click.

The menu button to the right of the search bar provides easy access to both familiar and new features. The buttons for copying the context or the link to the search result are now located here. It is also possible to change the role to get a filtered view of relevant process steps and activities in the process visualisation. In addition, the menu now offers structured access to the process or topic tree, so that you can find the desired processes or topics even without an exact search term. Last but not least, the portal home page and the course view can also be conveniently accessed in the browser from here.

The presentation of the processes and topics also has a modern and completely revised layout. Process chains are now wrapped in the responsive display of QuickAccess to show as much of the process flow as possible.

Page 4 of 9 www.tt-s.com



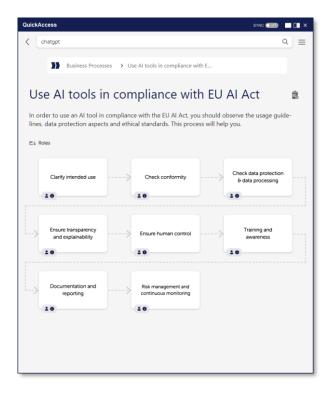


Figure 2: Process chain wrapping

The Back button allows you to intuitively navigate through the various tree structures, and the all-new Breadcrumb bar helps you keep track of your navigation at all times.

# 1.2 Simplified sharing of content via link

The tts performance suite 2024r2 makes it easier than ever to share content by sharing links. Regardless of the linked content, you can now create and share standardized https links. This ensures that the links are clickable from all popular applications (e.g. Microsoft Teams, Outlook 365, etc.) and that the best possible display format is selected on the target system depending on the linked content.

When you open such a link to content from the tts performance suite, a redirect page is first opened in the browser. From there, the content is accessed in the appropriate display medium. If the content can be displayed in QuickAccess, an attempt is automatically made to open QuickAccess for display. If this is unsuccessful, or if the content is being viewed on a device that does not have QuickAccess installed, the content can be opened in WebAccess with a simple click.

This also eliminates the need to create a separate link for mobile devices. Content that is potentially viewable in QuickAccess opens there in a mobile QuickAccess view in the browser.

All content formats that were previously displayed in the browser (e.g., courses or eLearning units) will open in the browser as usual. Links generated in previous versions using the old link format will also work as usual.

Page 5 of 9 www.tt-s.com



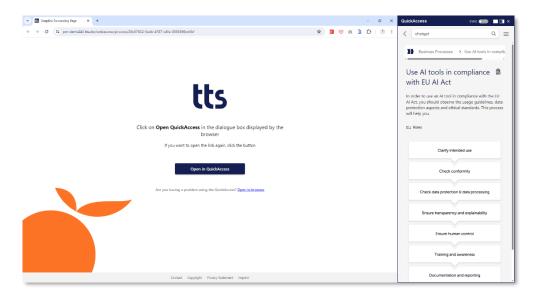


Figure 3: Redirect page and automatically opened QuickAccess

Generating links for content sharing has also been significantly simplified. Starting with version 2024r2 of the tts performance suite, the same link formats are generated by all applications. It no longer matters whether a link is generated from Curator, WebAccess, or QuickAccess - the link format and behavior when the link is opened is the same in all three cases.

#### 2 Creation of content

#### 2.1 Easily edit Creator content in an embedded view

Creator content is often used within process and topic structures to clearly describe and illustrate facts and processes.

To ensure that the reference to these structures is visually maintained when editing Creator content, version 2024r2 and later Creator opens as an embedded window within the respective structure view of Curator. This ensures that when you edit content, you are immediately returned to the context of the structure element you are editing, so you can always see the reference to it.

If it is necessary to edit multiple Creator documents simultaneously - for example, to copy and paste content - the embedded window can be moved to a new browser tab with a single click, allowing the second content to be conveniently opened in the Curator window.

# 2.2 Localize step lists with ReRecording

Even in earlier versions, the autotexts that were generated as part of a recording could be automatically localized within a step list by generating an appropriate language variant of a step list document. However, the screenshots and UI element names remain in the language of the original recording.

Page 6 of 9 www.tt-s.com



In order to localize these screenshots and names, the Creator now offers a ReRecording functionality, which is already known in a similar form from the Producer. The steps of the original recording are repeated in the localized target application to record the updated screenshots and UI element names.

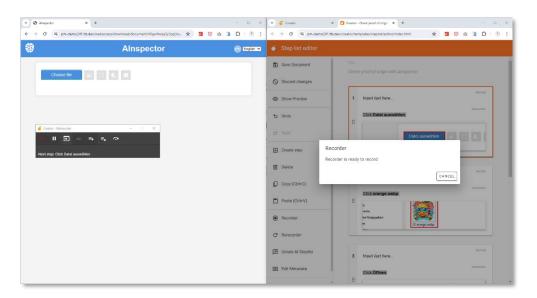


Figure 4: ReRecording a web application with the Creator

In Creator, this ReRecording is done in a semi-automatic way. The ReRecorder also recognizes the originally recorded UI element in the localized target application and highlights it with a colored frame. In contrast to the Producer, however, the interaction on the recognized element - e.g. the click - must still be performed by the person recording, in order to maintain maximum control over the localization process.

#### 2.3 Create accordion elements

With the Creator, you can now quickly and easily create accordions for integration into topics or processes. An accordion is an interactive component that organizes content in a space-saving and user-friendly way.

An accordion consists of several sections that can be opened and closed individually. Each section has a header that can be clicked to show or hide the associated content. The accordion makes it possible to display a lot of information on one page without overwhelming the user. This is especially useful for FAQ sections or long passages of text that should only be displayed when needed.

# 2.4 Create a lively list of items as a listicle

Listicles are another new way of creating content with the Creator. A listicle is a special form of presenting information in a structured list. The content of the individual list elements is often short and concise.

Page 7 of 9 www.tt-s.com



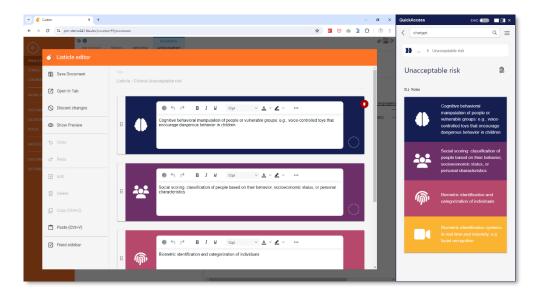


Figure 5: Listicles in Creator (left) and display in QuickAccess (right)

With the Creator, content elements can be highlighted in color and assigned an appropriate icon from an extensive icon library.

This type of presentation is particularly useful for conveying content quickly and clearly, such as "top 10" lists or bulleted lists. A listicle allows the user to grasp the most important points at a glance, making complex content easier to read and understand.

#### 2.5 Visualize a series of images as an image slider

The tts performance suite 2024r2 provides the Creator with a template for image sliders. An image slider allows you to scroll through a series of images, either by clicking on arrows or using a swipe gesture. Each image can have an accompanying text that provides additional information or description.

The slider is designed to be responsive, meaning it dynamically adjusts to different screen sizes, making the most of the space in the narrow QuickAccess display as well as in WebAccess on larger screens.

This makes it easy to present product features, visual differentiators, or the like in processes or topics.

# 2.6 Display a sequence of events or processes as a timeline

Another new content format that can be created with the tts performance suite 2024r2 Creator is the timeline. A timeline allows events to be displayed in chronological order. Each point on the timeline can have text and optional images to provide additional information or visual content.

Page 8 of 9 www.tt-s.com



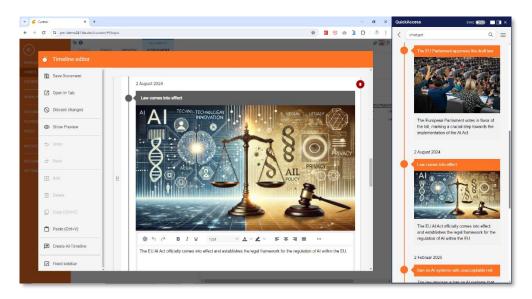


Figure 6: Timeline in Creator (left) and the display in QuickAccess (right)

The timeline is also responsive, making the most of the space available. It is ideal for clearly displaying trends, project progress, or historical processes.

#### 2.7 Add background sound to learning units

With the new SmartComponent "Background Audio", learning units in Producer can easily be provided with a cross-level soundscape. Background music or atmospheric sounds can be seamlessly integrated and used for playback.

#### 3 Miscellaneous

#### 3.1 Configurable initial period in the analytics dashboard

The period for which the analytics data is displayed when the dashboard is initially called up can now be defined in the configuration.

#### 4 End-of-life announcements

Occasionally, functions and technical components have to be discontinued in order to create room for something new and to be able to adequately meet future technological requirements.

### 4.1 Chromium Embedded Framework (CEF) in QuickAccess

Two different embedded browsers were previously available in QuickAccess. The Chromium Embedded Framework (CEF) and WebView2 from Microsoft. Many enterprise functions, such as the connection to an AzureAD, already require the use of WebView2. From version 2024r2, support for the Chromium Embedded Framework will be completely discontinued and only Microsoft WebView2 will be supported.

Page 9 of 9 www.tt-s.com