

Creating IT content

Open Training Session
on tts performance suite

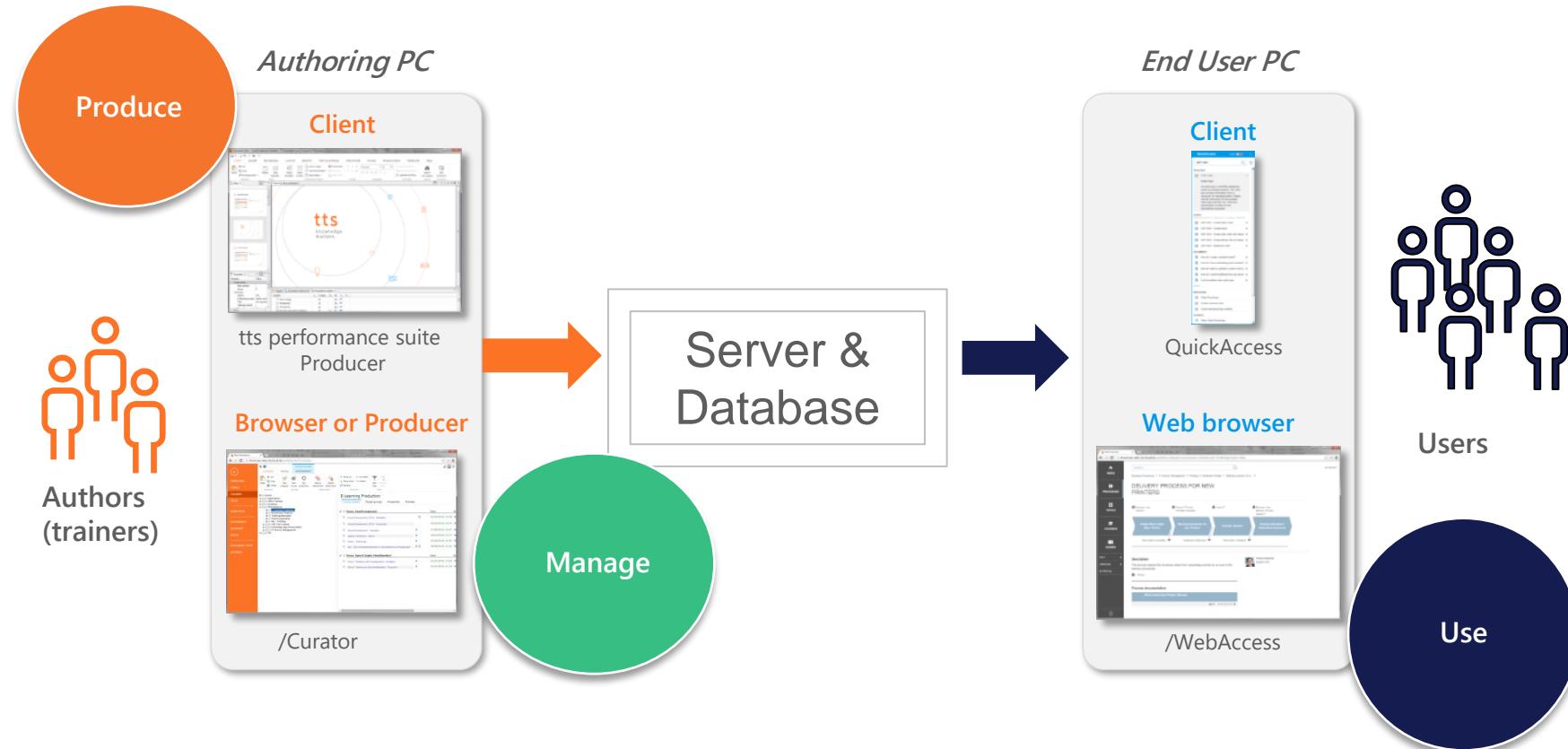


Agenda

- 1 **Record an application and publish the raw recording**
- 2 **The output from the end-users' perspective (QuickAccess)**
- 3 **Adapting the document:**
 - Tweaks to the documentation
 - Tweaks to the guide
 - Adapting an interaction object and an interaction (e-learning)
- 4 **A document's context**
- 5 **Things to know & Outlook**



tts performance suite – simplified architecture



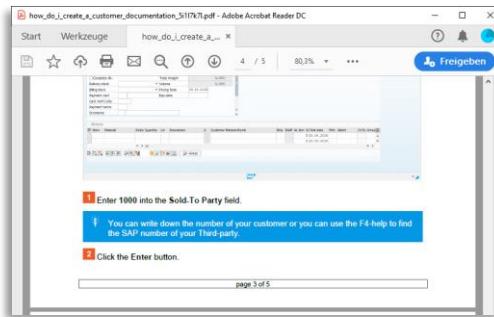
Publishing formats of Producer documents

Business application
e. g. SAP, MS Office,
Web application, etc.

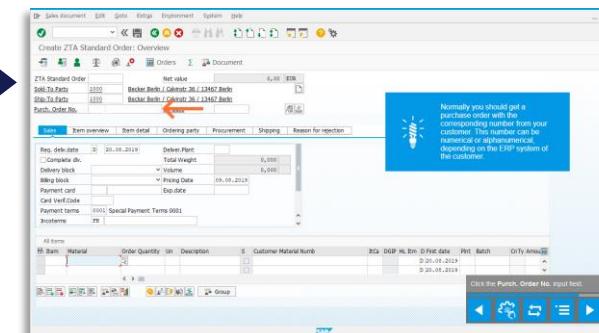
REC

Documentation
(Word, PDF, HTML)

E-Learning
(IT simulation)



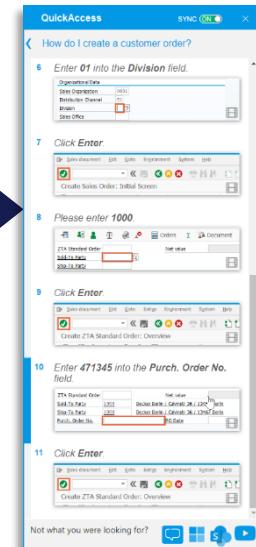
Editorial Guide



More information



* Creator content:
You may record an
application with the
steplist editor





DEMO

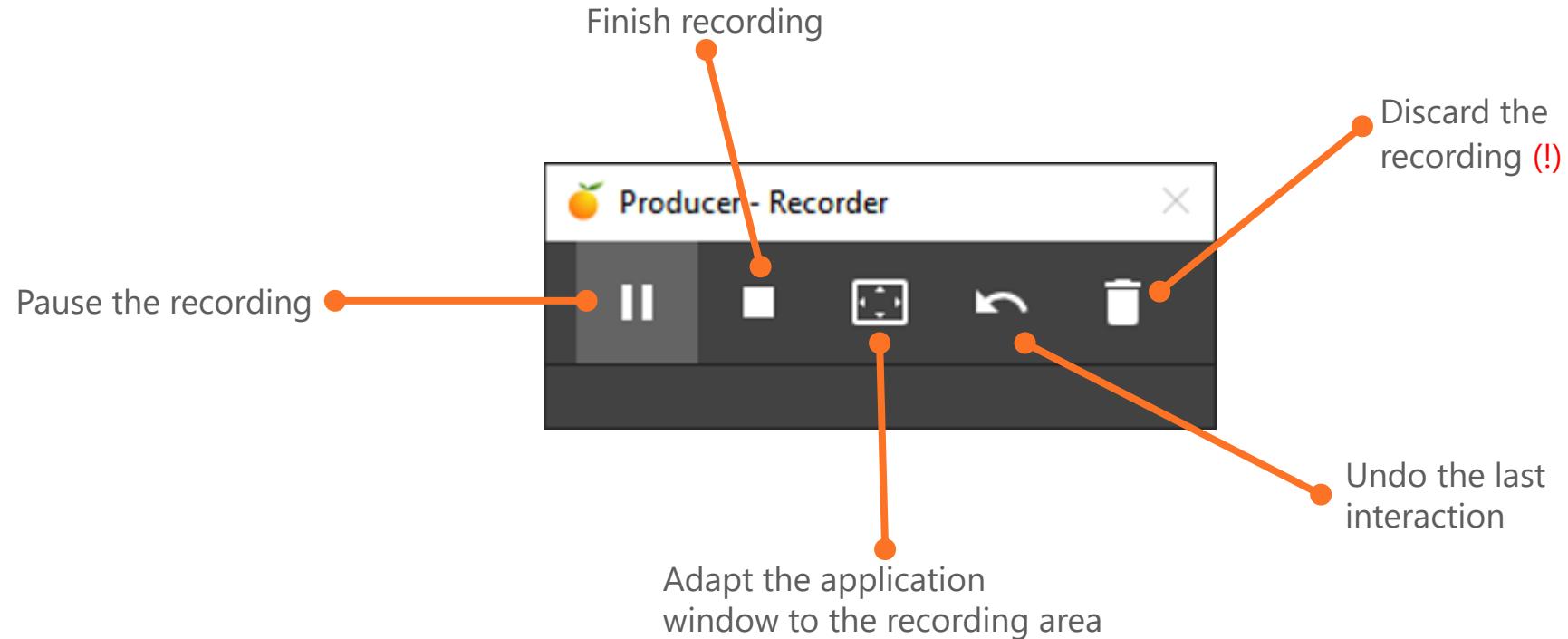
Recording

Summary

Recording



The Recorder toolbar



More information



Check and edit the Recording





A document's context

How does QuickAccess „know“ what is relevant?

Producer Document

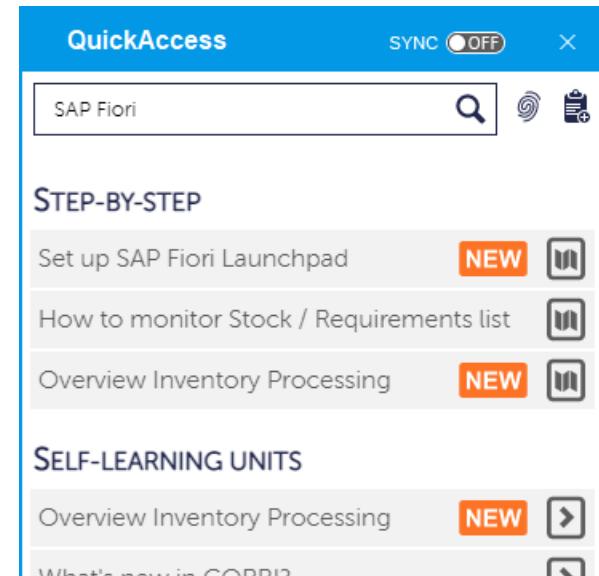
- ↗ E-Learning
(IT simulation, Non-IT)
- ☰ Documentation
(Word, PDF, HTML)
- ☰ Editorial Guide

Context



Automatically
created during
recording

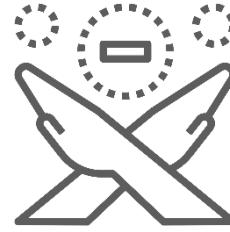
QuickAccess



Things to know

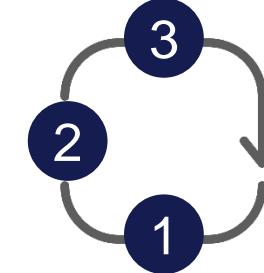


General tips and tricks for recording



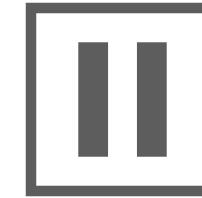
Switch off unused applications

...to keep them from displaying notifications at the wrong time.



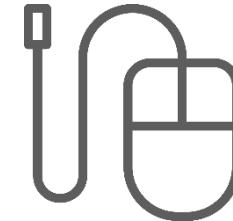
You may add steps to a recording

... so there is no need to force yourself to record everything in a single go.



Do use the Pause / the Undo function

... to correct mistakes as they happen.

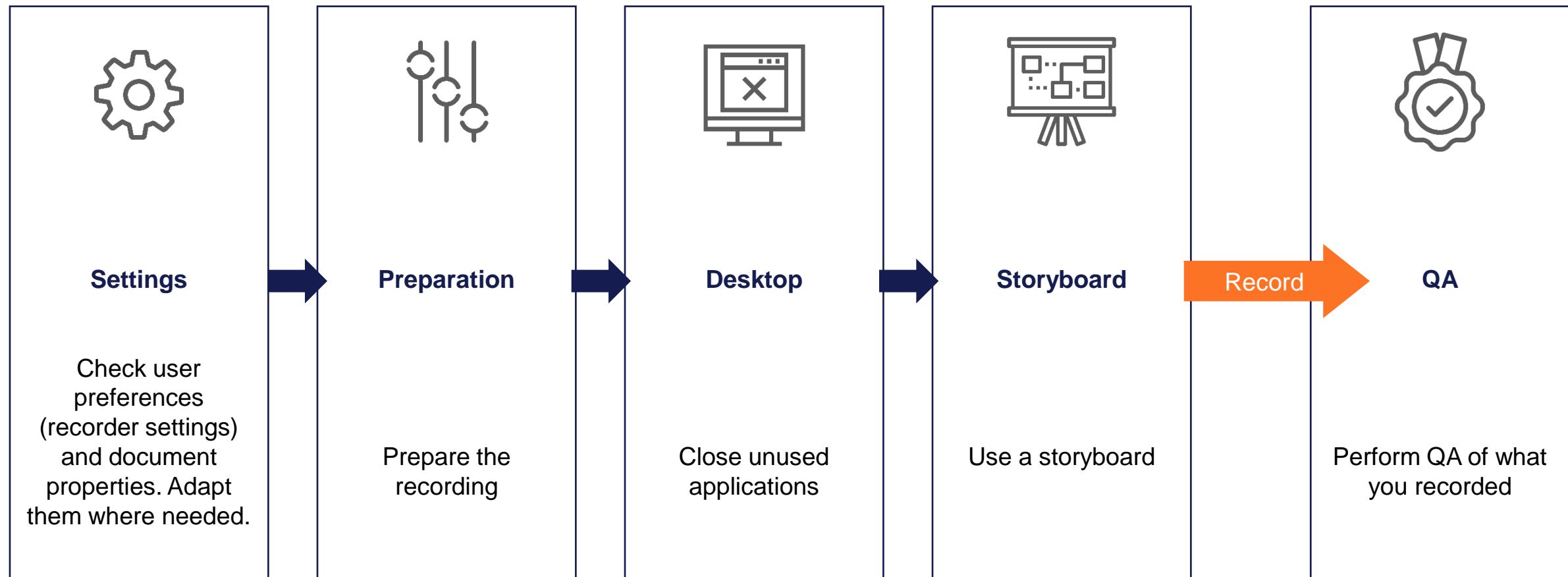


Mouse instead of keyboard shortcuts

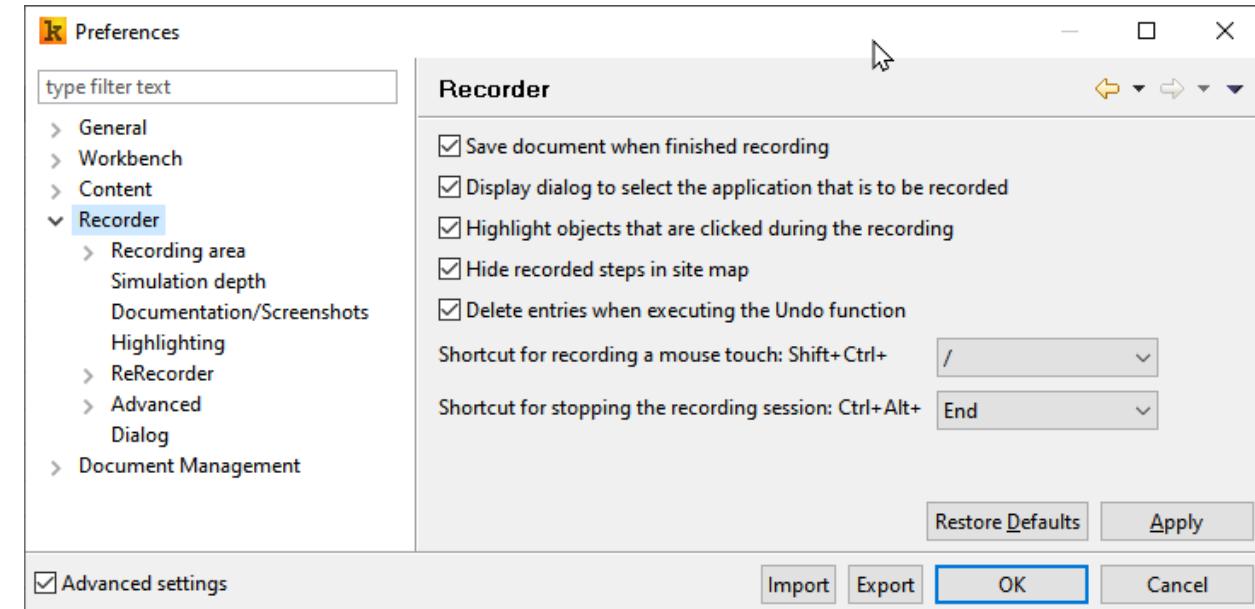
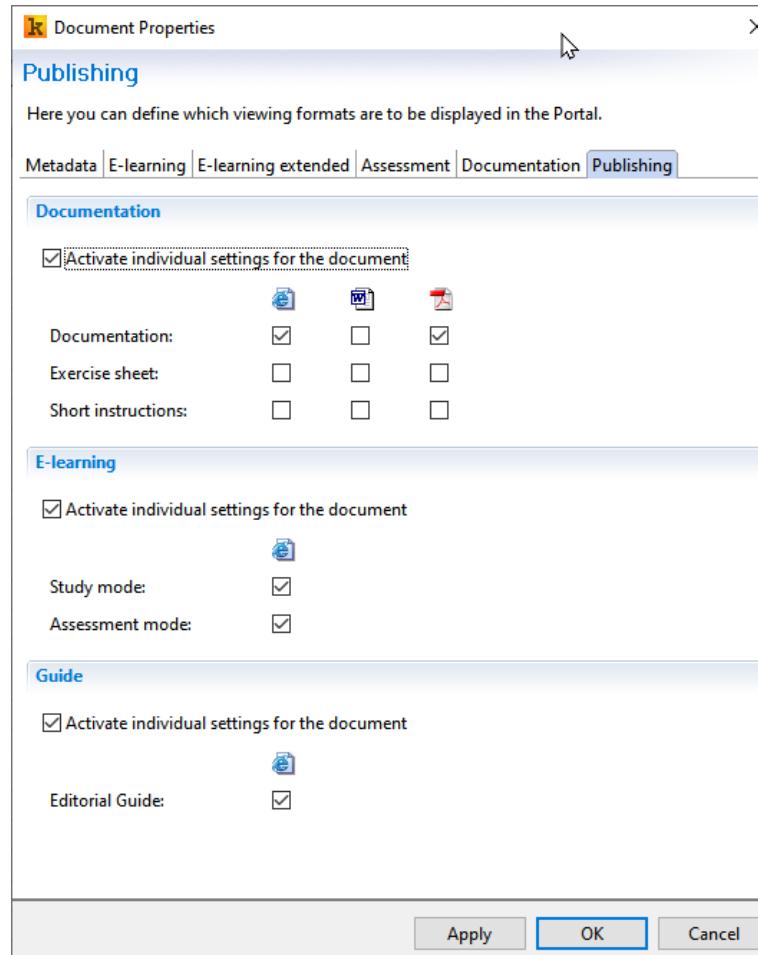
Use the mouse to activate input fields or checkboxes. Do avoid drag&drop if possible.



Best Practice



Preferences & Document properties



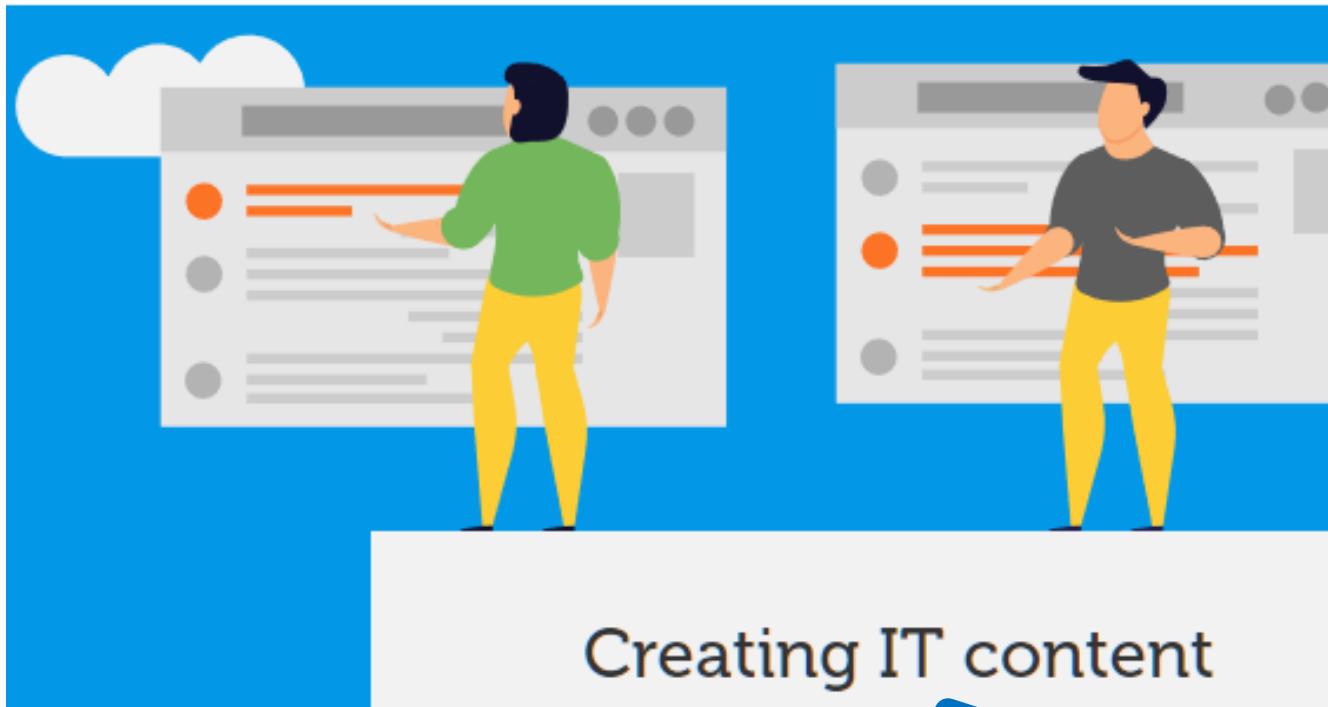
Additional information 



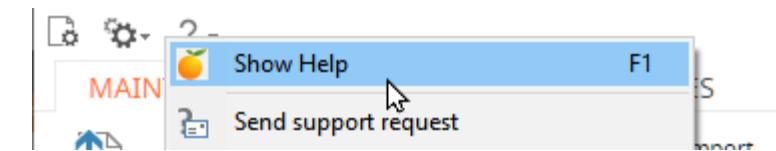
Outlook

Where do I find more information

... and help?



F1 help



Online help portal

[Knowledge Base](#)

Facing technical problems?

support@tt-s.com