The context in QuickAccess

This documentation will reveal more about how the context works in QuickAccess.

To save users the trouble of having to carry out a long and tedious search for Help content during their regular workday, it's important to make content available in a **context-specific** manner. Ideally, the user will then be able to find the desired content really quickly with just a few clicks. This is crucial to ensuring the best possible level of user acceptance.

QuickAccess unambiguously identifies the **context** of the IT application that is currently open. This context is automatically entered into the search field and all content that is relevant to this application is gathered. This content is then displayed in a hit list below the search field. For example: If the "Create Sales Order" SAP transaction is open, the context is set to "SAP VA01", where "SAP" stands for the application and "VA01" for the transaction. All available content for this particular transaction of this application will then be displayed in the hit list.